

March 23, 2021

Dear APAC Advisory Committee:

It is my pleasure, on behalf of the executive leadership group of the Division of Student Affairs, to nominate Ching-Guo Wu for the Administrative Professional Contribution Award.

We have always known Ching-Guo to be a critical part of our information technology team. During this past year of the pandemic, his ability to step up and over-deliver has been truly remarkable and so appreciated.

Ching-Guo works directly with our Housing & Residence Life team. In that role, he is the epitome of a problem solver. He can easily take a programmatic vision and turn it into computer code that shows the student (client) exactly what we hope for. Particularly in this last year of continual adaptation and revision, he was tireless in his dedication to ensuring a seamless process for our students. Without his skill and willingness to identify solutions in a previously unknown environment, we would not have been able to accommodate students on the Pullman campus. The work he does is directly related to recruitment and retention in ways that cannot be overstated. He is truly one of the unsung heroes of the Division, where the impact of his work is seen literally by every single first-time first-year student. Working behind the scenes, Ching-Guo is often the recipient of decisions and the expectation to implement. He consistently helps us understand limitations but never shuts down ideas. He works to get us to “yes, if...” instead of “no, but...”, something that we appreciate more than ever. Translating the system requirements and limitations while keeping the end user (our students) in mind is something that Ching-Guo continually works to improve. With his mindset, our students benefit.

Even beyond his technical skill, Ching-Guo’s innate humility makes this nomination more meaningful. He takes a team approach to accepting credit, deflecting recognition of his own contributions. We, as a leadership group, believe he needs to be recognized for the individual contribution he makes. Without his creativity, tireless work within difficult expectations, and ability to implement systematic improvements within an ever-changing, dynamic environment, the Division of Student Affairs would not have been able to accommodate student on-campus housing needs this academic year.

In short, Ching-Guo is well deserving of this AP Contribution Award and we hope he is fully considered for the work he has done that has gone above and beyond what has been required to help us move to what could be for the benefit of our students.

Sincerely,

Kim Holapa  
AVP, External Engagement and Strategic Engagement