ACG Agenda

Spring 2023 – January 9, 2023

Stacey Smith-Colon (Chair), LeeAnn Tibbals, Laura Welch (Co-Chair), Crystal Orr (Admin), Bob James, Heather Reyes, Erin LeVerman, Angie Hammond, Morann Johnson, Ruth Ryan, Tami Vik, Blaine Golden, Chrisi Kincaid, Alecia Hoene, Tiffany Prizzi, Samantha Gizerian, Sian Ritchie, Nikolai Sublett,

I. Area & Subcommittee Updates – All
   a. DEIJ Subcommittee – Laura Welch: met last week, drafted a statement that would like ACG, UAAEC, ACADA to adopt. Out for review. Finalized statement by February meeting. Looking at adding a statement into applications possibly. Want to provide more resources and education to advising staff.

   b. UAAEC – Stacey Smith-Colon: met December 19th, proceed with current WSU advising model, equitable advising model. Most of the meeting was discussion on this. Needs more evaluation and discussion to move forward. How would it affect students? More updates to come. Reviewed the advising satisfaction survey. It was in 2018 that the core advising responsibilities came together. Do these still reflect what are advisors core responsibilities. Advising directors retreat end of January-will look at core responsibilities.

   c. NCO Advising Model Work Group – Alecia Hoene: first meeting, week from tomorrow. Good committee in place. Please join if interested over zoom. What do our peer institutions do? Discussion in the next meeting planned.

   d. WSU ACADA – Heather Reyes: Council has met 2 times, sent survey out for anyone interested to join. Will send it out again within the month. Overwhelming support for a listserv and/or a Teams channel. Huge interest in professional development. Will work closely with Chanelle Denman with the Advisor Learning Program, as well as ACG and UAAEC. This is a professional association, and is not a governing association meaning its advisors choice to participate.

   e. Laura: Transfer Center is taking appointments, currently one class has no students so that will be hidden from the schedule.

   f. Chrisi: New employee starting 1/23. Processing changes of campuses until end of day today.

   g. Blaine: New employee Michelle Workman, Program coordinator. Petitions committee working with Honors College.
h. Morann: Still have a cyber security position open in ECES. Some changes to the science degree program coming next semester.

i. LeeAnn: Specialist position open.

j. Ruth: Processing reinstatement applications. Lots of students coming in for help with classes. Still short staff in the front desk, seeing some wait time in getting lists completed. If critical please reach out to Ruth directly.

k. Tami: Drop ins this week 9-12 and 1-4, very busy. Hiring an undergrad advisor 1 position.

l. Tiffany: International programs had orientation last week for new students. Study abroad coordinator is leaving WSU. Hiring a global learning advisor. Sending an update out for UCORE information.

II. Advisor Office/Work Hours – Morann Johnson: Seeing students are asking for weekend/evening hours. Is everyone working an 8-5 office hour model, or are some staff working outside of those hours? Seeing some faculty working all hours, and some that are very clear that they only will reply in those office hours. Departments are seeing an influx in students communicating with them outside office hours. Some departments have more or less success offering evening hours to their students. In the student satisfaction survey, we asked students about when they prefer to meet with their advisor, majority of students stated Monday-Friday 8-5.

III. Pullman Only: Spring NCO Debrief – Morann Johnson: Engineering students had a long wait time to see an advisor (over 2 hours). Were not expecting the number of students that came, as some students already had their schedules in place. Will need more clear communication with NCO next time. Groups were scheduled 15 minutes apart, and they were intended to be 45 minuets apart.

IV. Next Meeting – February 6