**Advising Consultant Group (ACG) Notes**

Meeting 4/11/2022

Attended: Crystal Orr, Chanelle Denman, Tami Vik, Laura Welch, Kelsey Meyer, Angie Hammond, Blaine Golden, Tiffany Prizzi, Patty Hurin, Erin Leverman, Jeremy Lessmann, Stacey Smith-Colon, LeeAnn Tibbals, Samantha Gizerian, Ali Bretthauer, Pam Loughlin, Ruth Ryan

* UAAEC Update- no meeting this month.
* Follow up and feedback from last month’s EARS discussion/Questions with Patty Hurin-

**Do advisors see the email that the students receive?** No. Very similar to the previous emails sent by EARS is past semesters. Pull up a copy.

**What are other departments doing?** A reminder that how advisors respond to EARS is determined by their Campus/College/Department. It was good to see in the last ACG meeting notes that most advisors are reaching out and placing comments in the “Advisor Comments” box.

**The number of emails being sent to the student from EARS** is 1 and another email from advisors. I don’t know how many emails are sent by instructors. Sending an EARS referral does not exempt them from contacting the students. The EARS and advisor email is to provide another “voice” encouraging the student to contact the instructor.

**Once a referral is marked “Complete”, an advisor cannot interact or change the referral message.** However, you can leave the box open and add edits at various times. IT did make some additions to a Crimson Service Desk request to remove “Save…” button.

**Can faculty/instructors receive more communication about EARS.** Yes. On Pullman Campus, Dr. Davis’s DEASA team has sent an email about the process being available with a handout. At other campuses, are communicating with their instructors, too.

**Can the instructor see the advising notes?** No. They can’t click on anything and view the notes. They can see the advisor notes if EARS information is downloaded then shared by an those that members that have access to the Undergraduate Advisor Management Dashboard in OBIEE.

**The WSU All Campus EARS working group is working to “close the loop” in Phase 2 of the EARS Process Pilot.**

Next EARS meeting mid-May. Faculty currently do not have a dashboard. More to come in phase 2!

* Feedback/discussion regarding Transfer Registration Day academic advising and ideas for future orientation sessions:

Some feelings of frustration with lack of communication and advisor placement for NCO. Not knowing when student appointments were scheduled and where to take the students to next. No Q & A Summit to ask and answer questions. Trouble with international student not being able to attend. Fall New Student Orientation will be during the week of welcome. The filtering feature on the spreadsheet caused some confusion as well (this will be turned off moving forward). Not sure who was checked in yet. It was requested that the green sheet go back to electronic forms. Can we provide some sort of training/refresher for in person orientation? Some OC’s didn’t seem to know where to go next.

* DEI sub-group update:

Have had 40 student affairs professionals complete the MBAR workshop. Seven participants of the Mindfulness Based Anti-Racism workshop have reached out to discuss and craft DEI language to add to ACG’s purpose statement. Will move forward starting in May.

* Update regarding co-chair of ACG for the 2022-2023 school year:

Would like to get a few more nominations. Will vote at the next meeting.

* Advising Updates:
* ALP- training day is June 6th for New Coug Orientation training for advisors.
* Transfer Center- one on one meetings for transfer students are booked solid. Going to have some recruitment evets coming up. More to come.
* OAE- financial literacy month this month-many activities for staff and students. Financial Literacy Month webpage: <https://cmm.wsu.edu/financial-literacy-month/>
* International Programs- International Student Support Services (ISSS) is hosting open advising for international students M-F 1-3 pm in Bryan 206 or via Zoom. International Admissions predicts a 2018 level enrollment increase for Fall 2022 registration.
* ASCC-Former Student Returning application is now open!
* CCOB-expanded the drop in available for the next 2 weeks. 2 open positions currently.
* Next meeting dates (in CUE 518 and via Zoom)- May 17th (changed to Tuesday because of La Bienvenida academic advising on Monday)