



Peace of Mind Package

Services We Provide:

Paper

- We stock your paper supply weekly with 8 1/2 x 11, 20# 100% recycled white paper.

Machine Supplies

- We also monitor your supply of toner and staples weekly.

Access Codes

- We add or delete access codes as necessary.

Monthly Billing

- We automatically bill each month to budgets associated with access codes.

Service Calls

- We place and monitor all of your service calls and interface with service technicians.

Free Pick-Up and Delivery

- In the event your printer goes down or you need to run a large print job, we can pick up your job and deliver it in time to meet your critical deadlines by utilizing CougPrints Plus extensive equipment resources.

Training

- We offer free training for new users and new functions, and will offer refresher training at any time.

Technical Support

- CougPrints Plus has developed the relationships with technicians and businesses essential to providing quicker response times when service or repair is required.

People Who Care

- Having a problem? Give us a call. Our knowledgeable staff may be able to solve your issue over the phone or offer another solution that works.
- We understand what it is like to have a printer breakdown and have learned to be proactive in finding solutions.
- All University work is extremely important to us

Competitive Pricing Every Day

- We offer set rates so you don't have to wait for sales or special promotions.