October 2, 2014

To: Faculty Senate

From: Craig Parks
Chair, Faculty Senate

Re: Transition from Angel to Blackboard

Dave Cillay and Christopher Coons have put in place resources to help faculty with the transition from Angel to Blackboard. Below is their memo to me. As per their request, please let me know if you have other ideas for support services.

"First we do plan to migrate all of the Angel courses that have been accessed over the last year so that content would be readily available in the new system. From there the plan is to provide support that will fit whatever individual faculty need and prefer. Information will be available here http://lmstransition.wsu.edu/ soon (with more polished wording) and the options will include:

- Tutorials – For those who prefer to work through everything on their own.
- Training – For those who prefer a guided exploration and experimentation process.
- Do it for me – For those who prefer to have someone else add content and configure course settings.
- One-on-one – For those who prefer real time, hands on support from an expert to answer questions and assist with specific implementations.

If we see requests for other modes of support we are likely to add those in to accommodate the needs as well so please let us know if you see other assistance that we could offer."