

National Park Service U.S. Department of the Interior



Social and Economic Sciences Research Center
Washington State University

Glen Canyon National Recreation Area Visitor Study





OMB Control Number: 1024-0224 Expiration Date: 05/31/2019

United States Department of the Interior



NATIONAL PARK SERVICE Glen Canyon National Recreation Area P.O. Box 1507 Page, AZ 86040-1507



Fall 2016

Dear Visitor:

Thank you for participating in this important study. We want to learn about the expectations, opinions, and interests of visitors to Glen Canyon National Recreation Area. This information will help us improve our management of this site and better serve you, our visitor.

This questionnaire will be given to only a few visitors, so your participation is very important! When your visit is over, please complete the questionnaire. It should only take about 25 minutes. Seal it with the stickers provided on the last page and drop it in any U.S. mailbox.

If you have any questions, please contact Matt Strawn, Study Director, SESRC, Wilson-Short Hall #133, Washington State University, Pullman, WA 99164-4014, 1-800-833-0867 (phone), matthew.strawn@wsu.edu (email).

We appreciate your help.

Sincerely,

William Shott Superintendent

Glen Canyon National Recreation Area

Paperwork Reduction Act Statement: The Paperwork Reduction Act requires us to tell you why we are collecting this information, how we will use it, and whether or not you have to respond. This information will be used by the National Park Service as authorized by 54 U.S.C. 170001. We will use this information to evaluate visitor experiences and expectations at Glen Canyon National Recreation Area in order to better manage the resources in the park. Your response is voluntary. Your name and contact information have been requested for follow-up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed and will in no way be connected with the results of this survey. A Federal agency may not conduct or sponsor, and you are not required to respond to, a collection of information unless it displays a currently valid OMB Control Number.

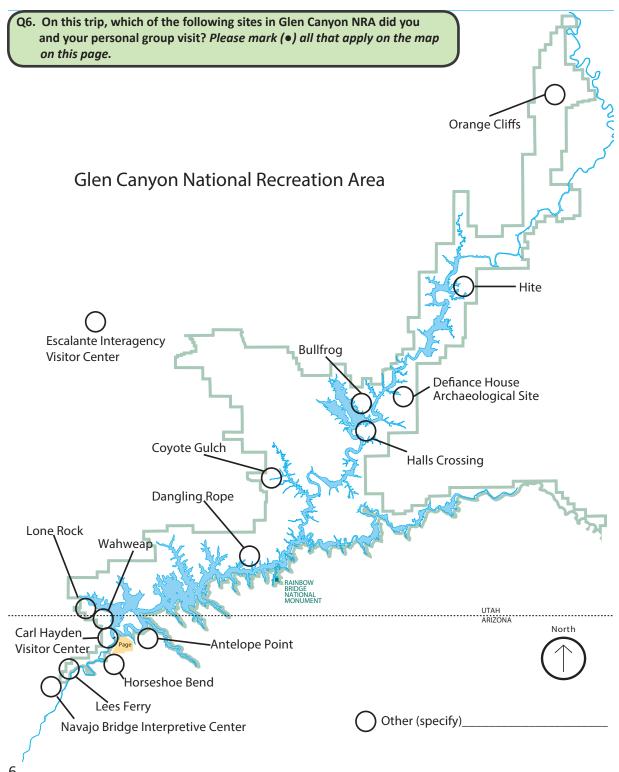
Burden Estimate: We estimate that it will take about 25 minutes to complete this questionnaire. You may send comments concerning the burden estimates or any aspect of this information collection to: Matt Strawn, Study Director, SESRC, Wilson-Short Hall #133, Washington State University, Pullman, WA 99164-4014, 1-800-833-0867 (phone), matthew.strawn@wsu.edu (email).

DIRECTIONS

For n	nultiple cl	hoice que	estions, please indicate your response by filling in the bubbles completely wi	th black or bl	ue ink.
			Like this: ● Not like this:		
are v	visiting the	e park, sı	rour personal group , sometimes referred to as "your group", is defined as any uch as a spouse, family, friends, etc. This does not include the larger organize h, such as a school, church, scout troop, or tour group.	vone with who e d group that	om you you
Q1. a)	Prior to	this visi	it, how did you and your personal group obtain information about (Glen Canyon	
			ation Area (NRA)? Please mark (•) all that apply.	•	
	0	Di	id not obtain information prior to this visit Go to Question 2		
	0	Cl	hamber of commerce/welcome center		
	0	Fr	riends/relatives/word of mouth		
	0	In	nquiry to park via phone, mail, or email		
	0	Lo	ocal businesses (motels, restaurants, outfitters, etc.)		
	0	N	laps/brochures/rack cards		
	0	N	ewspaper/magazine articles		
	0	G	len Canyon NRA website: www.nps.gov/glca		
	0	C	olorado River Discovery website		
	0	А	ramark and Antelope Point Marinas' websites		
	0	Pa	artner website: www.glencanyonNHA.org		
	0	0	ther websites, please specify:		
	0	Pi	revious visits		
	0	Sc	chool class/program		
	0	Sc	ocial media (e.g., Facebook, Twitter, etc.)		
	0	G	len Canyon NRA social media		
	0	Te	elevision/radio programs/DVDs		
	0	Tr	ravel guides/tour books (such as AAA, etc.)		
	0	0	ther, this visit, <i>please specify:</i>		
b)			es marked above, did you and your personal group receive the type that you needed?	of informa	tion
	O No		If NO, what type of park information did your group need that was	not	
	O Ye		available? Please be specific.		

	or to rk Sys	this visit, were you and your group aware that Glen	Canyon l	NRA is a ur	it of the I	National					
	0	Yes									
	0	No									
Q3. a) I	Prior 1	to this visit, were you and your group aware of the	following	rules/regi	ulations a	t Glen					
-		on NRA? Please mark Yes or No for each item.									
-	b) During this visit, did you learn about these rules/regulations to Glen Canyon NRA? Please mark Yes or No for each item.										
	a) Aware before b) Learned on this visit?										
	this visit? this visit? Rules/regulations Yes No Yes No										
	All v	risitors camping within ¼ mile of the Lake Powell reline must have a portable toilet, unless they are nin 200 yards of public toilet facilities.	0	0	0	0					
		ting/painting/carving your name or other graffiti he rocks within Glen Canyon NRA is illegal.	0	0	0	0					
		ng from cliffs higher than 15 feet is prohibited nin Glen Canyon NRA.	0	0	0	0					
		illegal to operate a boat on Lake Powell if it is able of discharging waste overboard.	0	0	0	0					
		Powell is infested with quagga mussels. You must n, drain, and dry your boat after leaving the lake.	0	0	0	0					
	No s	swimming in marinas due to risk of electric shock.	0	0	0	0					
-	-	learned about any of the above rules/regulations dulearn about them? Please mark all that apply. Park exhibits	uring this	visit to Glo	en Canyor	n NRA, how					
	0	Talking to rangers									
	0	Tour boat personnel									
	0	Park website									
	0	Reading signs Park brochure/newspaper									
	0	Other, please specify:									
Q4. On	this t	rip, how much time, in total, did you spend within (Glen Cany	on NRA?							
		Number of hours, if a day trip									
		Number of days, if greater than 1 day									

0	Viewing wildlife, natural features, scenery, wildflowers, etc.
0	Creative arts (photography/drawing/painting/writing)
0	Visiting a cultural or historic site
0	Nature study
0	Scenic driving on paved road
0	Backroad driving on 4WDs or ORVs
0	Walking/short hike (less than 1 hour)
0	Day hiking (1 hour or more)
0	Bicycling
0	Running/jogging
0	Fishing
0	Non-motorized water travel (rafting, kayaking, canoeing, etc.) Please specify:
0	Motorized water travel (boating, jet skiing, etc.) <i>Please specify:</i>
0	Camping in developed sites
0	Camping via boat (houseboat, fishing boat, kayak)
0	Overnight backpacking
0	Overnighting in resort, cabin, or other accommodations in Glen Canyon NRA
0	Family gathering/reunion
0	Picnicking
0	Water play (swimming, snorkeling, scuba diving, etc.) <i>Please specify:</i>
0	Hunting/trapping
0	Rock climbing/bouldering
0	Night sky/star gazing
0	Canyoneering
0	Other, please specify:



) Importance: 1=Not important 2=Somewhat important 3=Moderately important 4=Very important		b) Use this	d on visit	c) Quality: 1=Very poor 2=Poor 3=Average 4=Good
5=Extremely important	Facilities	Yes	No	5=Very good
	Carl Hayden Visitor Center	0	0	
	Navajo Bridge Interpretive Center	0	0	
	Glen Canyon Dam	0	0	
	Escalante Visitor Center	0	0	
	Bullfrog Visitor Center	0	0	
	Wahweap Visitor Contact Station	0	0	
	Antelope Point Marina	0	0	
	Wahweap Marina	0	0	
	Dangling Rope Marina	0	0	
	Bullfrog Marina	0	0	
	Hall Crossing Marina	0	0	
	Boat wash stations	0	0	
	Park headquarters	0	0	
	Campgrounds	0	0	
	Picnic areas	0	0	
you rated the quality of	f any of the above facilities as "poor	or "ve	ry po	or" please explai
Facilities		Comm	ent	

Q7. a) Please rate the importance of the facilities listed to your visit from 1-5 in column (a).

Q8.	a) I	Please ra	te the i	mportan	ce of the s	ervices listed t	o your visit f	from 1-	5 in col	lumn (a).		
	 b) Next, please mark (●) all the visitor services that you or your personal group used during this visit to Glen Canyon NRA in column (b). 										is visit	
	c) Finally, for only those services that you or your personal group <u>used</u> , please rate their quality fror 1-5 in column (c).											y from
	a) Importance: 1=Not important 2=Somewhat important 3=Moderately important 4=Very important							b) Use this	d on visit	c) Quality 1=Very 2=Poor 3=Avery 4=Goo	poor rage	
				portant	Services			Yes	No	5=Very		
					Assistance	e from park rar	ngers	0	0			
					Ranger-le	d programs		0	0			
					Indoor ex	nibits		0	0			
					Outdoor e	exhibits		0	0			
					Park brock	0	0					
					Visitor center bookstore sales items			0	0			
					Visitor center movies/videos			0	0			
					Smart phone app specific to Glen Canyon NRA			0	0			
					Glen Cany	on Dam tour		0	0			
					Junior Rar	nger program		0	0			
						on NRA websi .gov/glca) use it		0	0	C		
	d)	If you rat	ed the	quality o	f any of the	e above servic	es as "poor"	or "vei	ry poor	" please	explain	1.
			Sei	vices				Comme	ent			

		ther additional services or facilities would you like to have available at Glen Canyon NRA? mark (•) all that apply.
	0	Self-guiding nature trails
	0	Other type of hiking trails
	0	Swiming beach access
	0	Additional parking
	0	Other, please specify:
Q10.	-	of the form of transportation did you and your group use to travel between overnight comodations and Glen Canyon NRA on this trip? Please mark (•) all that apply.
	0	Private vehicle (car, SUV, pickup, RV, motorcycle, etc.)
	0	Rental vehicle
	0	Hotel shuttle van/courtesy bus
	0	Bicycle
	0	Tour motorcoach/bus/van
	0	Taxi/limousine/Uber
	0	On foot
	0	Other, please specify:
		ur group arrived at Glen Canyon NRA in private or rental vehicles, how many vehicles did and your group use? Number of vehicles
Q11.	a) Duri	ng this visit to Glen Canyon NRA, did you experience any parking problems?
	0	Yes - Where did you encouter
	0	parking problem(s)?
	O	No
		s, for the location that you encountered parking problem(s), would you be willing to park at signated area and ride a shuttle bus to the location?
	0	Yes
	0	No

Q12. a	•		-		group stay overnig	•	•			
	reside	nce in the Yes	the Glei	n Canyon NRA area	a (within 120 miles	radius of Pag	e, AZ or Bullfro	g, UT)?		
	0	No ·	Got	to Question 13						
ı		-			you and your perso		ayed in the Gle	n Canyon		
		•	nights							
				Backcountry cam	ping in Glen Canyon	NRA				
				Camping in devel	loped campgrounds	in Glen Canyo	on NRA			
				Houseboat in Gle	eboat in Glen Canyon NRA					
				Camping outside	Camping outside Glen Canyon NRA					
				Lodging inside Gl	en Canyon NRA					
				Lodging outside (lging outside Glen Canyon NRA					
				Other accomoda	tions (stayed with fr	iends, relative	es, etc.)			
				following factors a one answer for ea	affect your likelihoo ach factor.	d of visiting (Glen Canyon NI	RA in the		
			•	•	•	hood of futu	re visit			
	Factor				Less likely	No effect	More likely			
	Higher	gas prio	es		0	0	0			
	Lower g	gas pric	es		0	0	0			
	Higher	water l	evel in t	he lake	0	0	0			
	Lower v	vater le	evel in th	ne lake	0	0	0			

Factor	Less likely	No effect	More likely
Higher gas prices	0	0	0
Lower gas prices	0	0	0
Higher water level in the lake	0	0	0
Lower water level in the lake	0	0	0
More tourist amenities	0	0	0
Fewer tourist amenities	0	0	0
More lake access locations	0	0	0
Fewer lake access locations	0	0	0
More evidence of grazing or mining	0	0	0
Less evidence of grazing or mining	0	0	0
More cell phone/wireless service/coverage	0	0	0
Less cell phone/wireless service/coverage	0	0	0
The presence of quagga mussels	0	0	0

Q14.	It is the National Park Service's responsibility to protect Glen Canyon NRA's natural, scenic, and
	cultural resources, while at the same time providing for public enjoyment. How important is
	protection of the following attributes/resources in the park to you? Please mark (•) only one
	response for each attribute/resource.

Attribute/resource	Not important		Moderately important	Very important	Extremely important
Scenic views	0	0	0	0	0
Natural settings	0	0	0	0	0
Native wildlife	0	0	0	0	0
Native plants	0	0	0	0	0
Natural quiet/sounds of nature	0	0	0	0	0
Solitude	0	0	0	0	0
Clean air (visibility)	0	0	0	0	0
Clean water	0	0	0	0	0
Natural dark night sky	0	0	0	0	0
Recreational opportunities	0	0	0	0	0
Educational opportunities	0	0	0	0	0
Access to the backcountry	0	0	0	0	0
Archeological/historical sites	0	0	0	0	0
Access to hiking trails	0	0	0	0	0
Beaches	0	0	0	0	0
Primitive camping opportunities	0	0	0	0	0
Campgrounds					
at Lee's Ferry	0	0	0	0	0
at Lone Rock	0	0	0	0	0
at Wahweap	0	0	0	0	0
at Bullfrog	0	0	0	0	0
at Halls Crossing	0	0	0	0	0
Lake Powell resort (lodging and dining)	0	0	0	0	0

Q15. Or	n this vi	sit, how many people were in your personal group, including yourself?	
		Number of adults (18 years or older)	
		Number of children (under 18 years)	
)

Q16. a	-		-	were yo (•) one		ind your personal groue each.	up with t	he foll	owing t	ypes of	organize	ed groups?		
	(Orgar	nized g	roup ty	/pe				Ye	es	No			
	(Guide	d fishi	ng or h	unti	ing group)	0			
	9	School/educational group)	0			
	(Comn	nericia	l packa	ge t	our groups)	0			
	(Other	organ	ized gr	oup	(business, church, sco	ut, etc.)		()	0			
	b) C	n thi	s visit,	how n	nany	y people were in the o	organized	group	includ	ing your	rself?			
			Nun	ber of	рео	ple								
_						. , ,		, .				,		
				at kind ark (●)		personal group (not go	uided to	ır/sch	ool/oth	er orgar	nized gro	oup) were you		
		0	Alone	ı										
		0	Famil											
		0	Friend	-										
		0		y and fi	rion	de								
		0		, please										
			Other	, pieus	: 3p	ecijy.								
18.	-		_	r perso leave it		group on this visit, pl	ease pro	vide tl	ne follo	wing. <i>If</i>	you do n	not know the		
			a)) Curre	nt	b) Zip code or name of country other than U.S.	1	en Car NRA in 12 mo	nyon	to otl Pa past	mber of ther National	onal n ths		
	You	rself												
	Mei	mber	#2											
	Mei	mber	#3											
	Mei	mber	#4											
	Mei	mber	#5											
	Mei	nber	#6											
	Mei	mber	#7											

Yourself Male O Female O	#2	itional m	embers o	of wour r	nersonal	group					
Male O Female O		Additional members of your personal group									
Female O	0	#3	#4	#5	#6	#7					
		0	0	0	0	0					
	0	0	0	0	0	0					
Hispanic or Latino O	0	0	0	0	0	0					
Not Hispanic or Latino O	0	0	0	0	0	0					
Don't know N/A	0	0	0	0	0	0					
 For your personal group during you this survey, please provide the follo member, including yourself. (If you 	owing i	nformati	on. Pleas answer,	e mark mark (•	(●) one () "Don't	or more f	or each	group			
	Yo	ourself	#2	#3	#4	#5	#6	#7			
American Indian or Alaska Native		0	0	0	0	0	0	0			
Asian		0	0	0	0	0	0	0			
Black or African American		0	0	0	0	0	0 0 0	0			
Native Hawaiian or Pacific Islande	er	0	0			0		0			
White		0	0	0	0	0		0			
Don't know		N/A	0	0	0	0		0			

Q19. For your personal group during your visit to Glen Canyon NRA on the day you were contacted for this survey, please provide the following information. Please mark (•) one for each group member, including yourself, for gender and Hispanic or Latino. (If you don't know the answer, mark (•)

			Additi	onal me	mbers c	of your p	your personal #5 #6			
		Yourself	#2	#3	#4	#5	#6	#7		
Less t	han high school	0	0	0	0	0	0	0		
Some	high school	0	0	0	0	0	0	0		
High s	igh school graduate or GED		0	0	0	0	0	0		
Some	college, business, or trade school	0	0	0	0	0	0	0		
Bache	elor's degree	0	0	0	0	0	0	0		
Some	graduate school	0	0	0	0	0	0	0		
Maste	er's, doctoral, or professional degree	0	0	0	0	0	0	0		
Don't	know	N/A	0	0	0	0	0	0		
part O b) If Ye		· ·								
b) If Ye accessi	Yes O Yes O No Go to Question 24 Poss, in what activities, services, or faciling? Please be specific.	lities did th	e perso	on(s) ha	ve diffic	ulty par	ticipatin	g or		
b) If Ye accession	Yes O Yes O No Go to Question 24 Person in what activities, services, or facilities, services, services, or facilities, services, services, or facilities, services, service	lities did the specific pro that apply.	e perso	on(s) hav	ve diffic person(:	ulty part	ticipatin	g or his vis		
b) If Ye accessi	Yes No Go to Question 24 es, in what activities, services, or faciling? Please be specific. The Canyon NRA? Please mark (•) all the Hearing (difficulty hearing ranger prodesk staff, even with hearing aid)	lities did the specific prohat apply.	e perso oblems dio-visu	on(s) had	ve diffic person(:	ulty part	ticipatin during t	ng or his vis		
b) If Ye accession	Yes No Go to Question 24 es, in what activities, services, or faciling? Please be specific. Susse of the physical condition, what in Canyon NRA? Please mark (•) all the Hearing (difficulty hearing ranger prodesk staff, even with hearing aid) Visual (difficulty seeing exhibits, direction)	lities did the specific properties of the specif	oblems dio-visu	on(s) had	ve diffic person(s pits or pr	ulty part s) have of	during to	g or his vis		
b) If Ye accession	Yes No Go to Question 24 es, in what activities, services, or faciling? Please be specific. The Canyon NRA? Please mark (•) all the Hearing (difficulty hearing ranger prodesk staff, even with hearing aid)	lities did the specific properties of the specif	oblems dio-visu	on(s) had	ve diffic person(s pits or pr	ulty part s) have of	during to	ng or his vis		

Q22. For your personal group during your visit to Glen Canyon NRA on the day you were contacted for this survey, what is the highest level of formal education completed by each member of your

	b) W	hat (did you and	your perso	nal group like	least abou	t this visit to	Glen Canyon N	NRA?	
								rmation servi nark (●) all th		u and
	(0	Not interes	sted in inter	pretive progra	ams <	Go to Quest	ion 27		
	(0	Roving rang	gers availab	le to answer	questions				
	(0	Rangers on	tour boat						
	O Rangers on the lake (other than on tour boat)									
	(0	Ranger talk	ks/programs	(other than	on tour boa	t)			
	(0	Campfire p	rograms						
	(0	Night sky p	rograms						
	(0	Children's	programs						
	(0	Outdoor ex	chibits						
	(0	Indoor exh	ibits						
	(0			ces available teractive comp	•		digital files, po	odcasts, cell	
	(0	Rafting trip	on the rive	r					
	(0	Other, plea	se specify:						
	Is the			e you and y	our personal	group wou	ld like to tell u	ıs about your	visit to Glen	=
Q27.	Over	all, h	ow would y	ou and you	ır personal gr	oup rate th	e quality of fa	cilities, servic	es, and	
								se mark (•) or		
		V	ery poor	Poor	Average	Good	Very good			
			0	0	0	0	0			

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