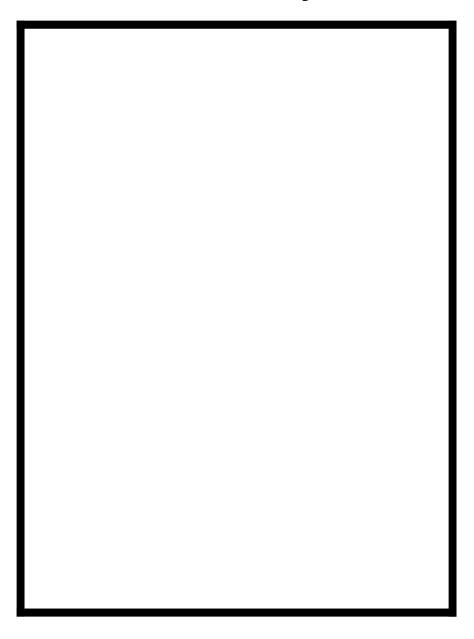
## Indiana Dunes National Lakeshore Visitor Study



The Visitor Services Project

OMB Approval 1024-0137 Expiration Date: 5-31-94

July, 1993

Dear Visitor:

Thank you for participating in this study. Our goal is to learn about the visitors to Indiana Dunes National Lakeshore, the activities or programs you enjoyed, the places you visited, and to get your opinions about your visit.

This questionnaire is only being given to a select number of visitors. Your participation is very important! It should only take a few minutes of your time during your visit to Indiana Dunes National Lakeshore.

When your visit is over, please complete the questionnaire. Then, seal it with the sticker provided on the last page and simply drop it in any U.S. mailbox.

If you have any questions, about this study please contact Dr. Gary E. Machlis, Sociology Project Leader, Cooperative Park Studies Unit, University of Idaho, Moscow, Idaho 83843.

We appreciate your help.

Sincerely,

Dale Enquist Superintendent

## **DIRECTIONS**

One adult in your group should complete the questionnaire. It should only take a few minutes. When you have completed the questionnaire, please seal it with the sticker provided and drop it in any U.S. mailbox. We appreciate your help.

PRIVACY ACT AND PAPERWORK REDUCTION ACT statement: 16 U.S.C 1a-7 authorizes the collection of this information. This information will be used by park managers to better serve the public. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Your name is requested for follow-up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed. Thus the permanent data will be anonymous. Please do not put your name or that of any member of your group on the questionnaire. Data collected through visitor surveys may be disclosed to the Department of Justice when relevant to litigation or anticipated litigation, or to appropriate Federal, State, local or foreign agencies responsible for investigating or prosecuting a violation of law.

**Burden estimate statement:** Public reporting burden for this form is estimated to average 12 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to Service Information Collection Clearance Officer, National Park Service, P.O. Box 37127, Washington D.C. 20013-7127; and to the Office of Management and Budget, Paperwork Reduction Project, 1037-0101, Washington D.C. 20503.

PLEASE GO ON TO NEXT PAGE



| 1. | Indiana Dunes National Lakeshore? Please ( ) check <b>all</b> that apply. |
|----|---|
|    | _ TRAVEL GUIDE/ TOUR BOOK   |
|    | NEWSPAPER/ MAGAZINE ARTICLES  |
|    | _ MAP/BROCHURE  |
|    | _ ADVICE FROM FRIENDS OR RELATIVES  |
|    | PREVIOUS VISITS   |
|    | _ TELEPHONE INQUIRY TO THE PARK   |
|    | WRITTEN INQUIRY TO THE PARK   |
|    | _ BULLETIN BOARDS   |
|    | _ STATE VISITOR/INFORMATION BUREAU  |
|    | NO INFORMATION PRIOR TO VISIT   |
|    | OTHER (Please describe:   |
|    | )   |

| 2. | on the list below, please check on the left the activities that you a group did at Indiana Dunes National Lakeshore <b>this visit.</b> Please ( ) check <b>all</b> that apply. | and your    |
|----|--|-------------|
|    | Also check on the right the activities that you and your group havin <b>past visits</b> at Indiana Dunes National Lakeshore.  Please ( ) check <b>all</b> that apply.          | re done     |
|    | This visit   | Past visits |
|    | WALKING/JOGGING FOR EXERCISE   |             |
|    | SWIMMING   |             |
|    | SUN BATHING  |             |
|    | PICNICKING   |             |
|    | ATTEND NATURALIST/INTERPRETIVE PROGRAM   |             |
|    | VISIT NATURE/VISITOR CENTER  |             |
|    | SIGHT SEEING   |             |
|    | BICYCLING  |             |
|    | WALKING HIKING TRAILS  |             |
|    | NATURE STUDY   |             |
|    | WALKING/STROLLING ON BEACH   |             |
|    | CAMPING  |             |
|    | OTHER  |             |
|    | (Please describe:  |             |
|    |  | )           |

PLEASE GO ON TO NEXT PAGE



| 3. | On the map below, please indicate the places you and your group have visited at Indiana Dunes National Lakeshore <b>prior to this trip.</b> Simply check ( ) the box beside each place you have visited. If you did not visit any of these places on a prior visit please go on to page 7. |
|----|--|
|    |  |
|    |  |
|    |  |
|    |  |
|    |  |
|    |  |
|    |  |

| 4.     | How much time did<br>Lakeshore this visit? | you and your gro   | oup spend at Indiana Dun                       | es National                           |  |  |  |  |
|--------|--|--------------------|--|---------------------------------------|--|--|--|--|
|        | NUMBER OF HOL                              | JRS AND            | D MINUTES                                      |                                       |  |  |  |  |
| 5.     | How many people                            | were in your gro   | up?  |                                       |  |  |  |  |
|        | NUI  | MBER OF PEOI       | PLE  |                                       |  |  |  |  |
| 6.     | What kind of group                         | were you with? I   | Please check ( ) <b>one</b> .                  |                                       |  |  |  |  |
|        | ALC  | ONE                |  |                                       |  |  |  |  |
|        | FAN  | MILY               |  |                                       |  |  |  |  |
|        | FRI  | ENDS               |  |                                       |  |  |  |  |
|        | FAN  | FAMILY AND FRIENDS |  |                                       |  |  |  |  |
|        | TOUR GROUP                                 |                    |  |                                       |  |  |  |  |
|        | OTH  | HER (Please des    | scribe:  | _)                                    |  |  |  |  |
| 7.     | For you and your gr                        |                    |  |                                       |  |  |  |  |
| VISIT) |  | CURRENT<br>AGE     | U.S. ZIP CODE<br>OR NAME OF<br>FOREIGN COUNTRY | # TIMES<br>VISITED<br>(INCLUDING THIS |  |  |  |  |
| violi  | YOURSELF                                   |                    |  |                                       |  |  |  |  |
|        | MEMBER #2                                  |                    |  |                                       |  |  |  |  |
|        | MEMBER #3                                  |                    |  |                                       |  |  |  |  |
|        | MEMBER #4                                  |                    |  |                                       |  |  |  |  |
|        | MEMBER #5                                  |                    |  |                                       |  |  |  |  |
|        | MEMBER #6                                  |                    |  |                                       |  |  |  |  |
|        | MEMBER #7                                  |                    |  |                                       |  |  |  |  |

PLEASE GO ON TO NEXT PAGE



| 8.    |        | e did your trip<br>shore?       | begin on               | the d              | ay you         | ı visited       | Indiar  | na Dune       | s Nationa  | I        |
|-------|--------|---------------------------------|------------------------|--------------------|----------------|-----------------|---------|---------------|------------|----------|
|       |        |                                 |                        | TOW                | /N             |                 |         |               |            |          |
|       |        |                                 |                        | STA                | ΓΕ             |                 |         |               |            |          |
| 9.    |        | e is your plan<br>nal Lakeshore |                        | nation             | on the         | e day yo        | ou leav | e Indiar      | na Dunes   |          |
|       |        |                                 |                        | TOW                | /N             |                 |         |               |            |          |
|       |        |                                 |                        | STA                | ΓΕ             |                 |         |               |            |          |
| 10.   | a)     | Please ( ) o<br>to Indiana D    | check the<br>unes Nati | facility<br>onal L | you a<br>akesh | nd youi<br>ore. | r group | <b>used</b> d | uring this | visit    |
|       | b)     | Next, for onl<br>please rate    |                        |                    |                |                 |         |               |            |          |
|       | c)     | Next, for onl<br>please rate    |                        |                    |                |                 | nd you  | r group       | used,      |          |
| Use s | ervice | e?                              |                        | Very               |                | rtance<br>Very  | •       | <b>V</b> ery  | Quality?   |          |
| Check | ( )    | important                       | importan               | t                  | good<br>2 3    | •               | poor    | 1 2           | 3 4        | <u>5</u> |
|       | _ FOC  | DD SERVICE                      |                        |                    |                | _               |         |               |            |          |
|       | _ GIF  | TSHOP/BOC                       | KSTORE                 | Ξ                  |                | _               |         |               |            |          |
|       | _ BAT  | H HOUSES                        |                        |                    |                | _               |         |               |            |          |
|       |        | NIC AREAS/<br>ELTER HOUS        |                        |                    |                | _               |         |               |            |          |
|       | _ CAN  | MPGROUND                        | S                      |                    |                | _               |         |               |            |          |
|       | RES    | STROOMS                         |                        |                    |                | _               |         |               |            |          |
|       | _ PAF  | RKING LOTS                      |                        |                    |                | _               |         |               |            |          |
|       | _ TRA  | AILS                            |                        |                    |                |                 |         |               |            |          |
|       | _ OTH  | IER (Please o                   | describe:              |                    |                | _               |         |               |            |          |
|       |        |                                 |                        |                    |                |                 |         |               |            |          |

- 11. a) Please ( ) check the interpretive or visitor service you and your group **used** during this visit to Indiana Dunes National Lakeshore.
  - b) Next, for only those services which you and your group **used**, please rate their **importance** from 1-5. using the list below.
  - c) Next, for only those services which you and your group **used**, please rate their **quality** from 1-5.

|         |       |                       | Import<br>ery Not  |                    |   | <b>Quality?</b><br>Very |          |  |   |   |   |
|---------|-------|-----------------------|--------------------|--------------------|---|-------------------------|----------|--|---|---|---|
| Check ( | )     | important             | important <u>1</u> | good<br><b>2 3</b> | , | poor <u>5</u>           | <u>1</u> |  | 3 | 4 | 5 |
|         | DIREC | CTIONAL               | SIGNS              |                    | _ |                         |          |  |   |   |   |
|         | REGU  | JLATION S             | SIGNS              |                    | _ |                         |          |  |   |   |   |
|         | INFO  | RMATIONA              | AL SIGNS           |                    | _ |                         |          |  |   |   |   |
|         | LIFE  | GUARDS                |                    |                    | _ |                         |          |  |   | _ |   |
|         | UNIFO | DRMED PA              | ARK STAFF          |                    | _ |                         |          |  |   |   |   |
|         | PARK  | BROCHU                | RE                 |                    | _ |                         |          |  |   |   |   |
|         | PARK  | MAP                   |                    |                    | _ |                         |          |  |   | _ |   |
|         | TRAIL | . EXHIBITS            | 3                  |                    | _ |                         |          |  |   | _ |   |
|         | VISIT | OR CENTE              | R EXHIBITS         | S                  | _ |                         |          |  |   | _ |   |
|         | VISIT | OR/NATUF              | RE CENTER          |                    | _ |                         |          |  |   |   |   |
|         |       | RPRETIVE/<br>RALIST P |                    |                    | _ |                         |          |  |   |   |   |
|         | PARK  | NEWSPA                | PER                |                    | _ |                         |          |  |   |   |   |
|         | TRAIL | MAPS                  |                    |                    | _ |                         |          |  |   |   |   |
|         | BULLI | ETIN BOA              | RDS                |                    | _ |                         |          |  |   |   |   |
|         | SLIDE | PROGRA                | AM                 |                    | _ |                         |          |  |   |   |   |
|         | INFO  | RMATIONA              | AL HANDOU          | TS                 | _ |                         |          |  |   |   |   |
|         | OTHE  | R (Please o           | describe:          |                    | _ |                         |          |  |   |   |   |
|         |       |                       |                    |                    |   |                         |          |  | ) |   |   |

| 12. | On this visit, what were you and your group's reasons for visiting Indiana Dunes National Lakeshore. Please ( ) check <b>all</b> that apply.                |
|-----|---|
|     | SOLITUDE/QUIET  |
|     | SECURITY  |
|     | ENJOY NATURE  |
|     | VISIT THE DUNES   |
|     | VISIT THE BEACHES   |
|     | VISIT HISTORICAL AREAS  |
|     | PICNICKING  |
|     | WALKING/HIKING TRAILS   |
|     | ATTEND AN INTERPRETIVE/NATURE PROGRAM   |
|     | RECREATIONAL OPPORTUNITIES  |
|     | EDUCATIONAL OPPORTUNITIES   |
|     | VISIT FRIENDS/RELATIVES   |
|     | OTHER (Please describe:   |
|     | )   |
| 13. | During this visit to the Indiana Dunes National Lakeshore area what other attractions did you and your group visit? Please ( ) check <b>all</b> that apply. |
|     | STORES  |
|     | RESTAURANTS   |
|     | HOTELS/MOTELS   |
|     | MARINAS   |
|     | OUTLET MALL   |
|     | GOLF COURSE   |
|     | ANTIQUE SHOPS   |
|     | ATTEND LOCAL FESTIVALS  |
|     | OTHER (Please describe:)  |

| If you were<br>what would   |                                 |                    |              |            |                 |
|-----------------------------|---------------------------------|--------------------|--------------|------------|-----------------|
|                             |                                 |                    |              |            |                 |
|                             |                                 |                    |              |            |                 |
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|                             |                                 |                    |              |            |                 |
|                             |                                 |                    |              |            |                 |
|                             |                                 |                    |              |            |                 |
| Is there any<br>Dunes Natio | rthing else you<br>onal Lakesho | u would lik<br>re? | e to tell us | about your | visit to Indian |
| Is there any<br>Dunes Natio | rthing else you<br>onal Lakesho | u would likere?    | e to tell us | about your | visit to Indian |
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Thank you for your help! Please seal the questionnaire with the sticker provided and drop it in any U.S. mailbox.

STAMP

## **OFFICIAL BUSINESS**

Visitor Services Project
Cooperative Park Studies Unit
Department of Forest Resources
College of Forestry, Wildlife and
Range Sciences
University of Idaho
Moscow, Idaho 83843

| Mount Baldy              |
|--------------------------|
| Lake View                |
| Indiana Dunes State Park |
| Kemil Beach              |
| Central Beach            |
| Marquette Park           |
| Washington Park          |
| Porter Beach             |
| West Beach               |