

Social Science Division National Park Service U.S. Department of the Interior

Visitor Services Project

Delaware Water Gap National Recreation Area River Visitor Study



The Free-flowing Delaware River Reflects the 'Gap' framed by Mt. Tammany and Mt. Minst Delaware Water Gap National Recreation Area

OMB Approval 1024-0224 (NPS #10-037) Expiration Date: 06-30-2011



United States Department of the Interior

NATIONAL PARK SERVICE Delaware Water Gap National Recreation Area One River Road Bushkill, PA 18324

IN REPLY REFER TO:

Summer, 2010

Dear Park Visitor:

Hello and thank you for participating in this important study. I want to learn what your expectations and interests are in Delaware Water Gap National Recreation Area. I also want to hear your opinions. This information will assist me in better managing the park and serving you.

This questionnaire is only being given to a select number of visitors, so your participation is very important! It should only take about 20 minutes after your visit to complete.

We provide the postage, so when you finish it, seal it with the stickers provided on the last page and drop it in any U.S. mailbox.

If you have any questions, please contact Margaret Littlejohn, NPS VSP Director, Park Studies Unit, College of Natural Resources, P.O. Box 441139, University of Idaho, Moscow, Idaho 83844-1139, phone: 208-885-7863, email: littlej@uidaho.edu.

We appreciate your help.

Sincerely,

John J. Donahue Superintendent

DIRECTIONS

At the end of your visit:

- 1) Please have the selected individual complete this questionnaire.
- 2) Answer the questions carefully since each question is different.
- 3) For questions that use circles (O), please mark your answer by filling in the circle with black or blue ink, or a pencil with dark (e.g. #2) lead.

Like this: (



Not like this: (

)







- 4) Seal it with the stickers provided.
- 5) Drop it in a U.S. mailbox.

Thank you!

PRIVACY ACT and PAPERWORK REDUCTION ACT statement:

16 U.S.C. 1a-7 authorizes collection of this information. This information will be used by park managers to better serve the public. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Your name is requested for follow-up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed. Thus the permanent data will be anonymous. Please do not put your name or that of any member of your personal group on the questionnaire. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Burden estimate statement: Public reporting burden for this form is estimated to average 20 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to Margaret Littlejohn, NPS Visitor Services Project, College of Natural Resources, University of Idaho, P.O. Box 441139, Moscow, ID, 83844-1139; email: littlej@uidaho.edu.

Your Visit To Delaware Water Gap National Recreation Area

NOTE: In this questionnaire "personal group" is defined as anyone that you are visiting the park with, such as spouse, family, friends, etc. This does not include the larger group that you might be traveling with, such as school, church, scouts, or tour group.

1.					r personal group aware that Delaware V A) is managed by the National Park Ser			
	Ο	Yes	0	No				
2.					d your personal group obtain information se mark (●) all that apply in column (a).			
	, yc	ur persona		efer to obt	er Gap NRA in the future, how would you ain information about the park? Please			
<u>a)</u>	Prior	to this vis	sit		b) Prior to future	<u>visits</u>		
O	Di	d not obtai	n informati	on prior to	o visit → Go to part b of this question	า		
O	C	hamber of	commerce/	visitors bu	ureau	Ο		
Ο	C	ommercial	outfitter (liv	ery) webs	sites	Ο		
Ο	D	Delaware Water Gap NRA website: www.nps.gov/dewa						
Ο	0	ther websit		Ο				
O	Fr	iends/relat	ives/word o	of mouth		Ο		
Ο	In	quiry to pa	rk via phon	e, mail, oı	r email	Ο		
Ο	Lo	ocal busine	sses (hote	s, motels,	, restaurants, etc.)	Ο		
O	N	ewspaper/r	magazine a	ırticles		Ο		
Ο	Pa	ark brochui	e (overvie	w NPS bro	ochure with map, or topical brochures)	Ο		
Ο	Р	ocono Mou	ntains Visit	ors Burea	au	Ο		
Ο	Pı	evious visi	ts			Ο		
Ο	So	ocial media	ı (such as F	-acebook,	, Twitter, etc.)	Ο		
Ο	Te	elevision/ra	dio prograi	ns/videos	s/DVDs	Ο		
Ο	Tr	avel guide	s/tour book	s (such a	s AAA, etc.)	Ο		
O	0	ther (Pleas	e specify b	elow)		Ο		
Pric	or to t	his visit			Prior to future visits			

	(the								onal group receive park that you
		Ο	No	(O Ye	es → (Go to Qu	estion 3	}	
	(type of par nal group ne						on) did you and ecific.
3.	[On thi Delaw	are Wa	vere the sig ter Gap NR	ns direct A adequ	ting you ate? Ple	and you ease mar	r person k (●) on	al group e answ	o to and around er for each of the
а			tate sign	ns	0	Yes	Ο	No	Ο	Did not use
b) (State	highway	/ signs	0	Yes	Ο	No	Ο	Did not use
С) (Signs	in local	communitie	s O	Yes	Ο	No	Ο	Did not use
d) (Signs	in the p	ark	0	Yes	Ο	No	0	Did not use
е	•	-		ed NO for a	-			-	•	the signs?
	5	State	highway	/						
	I	n loca	al comm	unities						
	١	Within	park _							
4.		How did this visit to Delaware Water Gap NRA fit into your personal group's travel plans? Please mark (●) one .								
	(0	Delawa	are Water G	ap NRA	was the	e primary	destinat	tion	
	(0	Delawa	are Water G	ap NRA	was on	e of seve	ral desti	nations	
	(0	Delawa	are Water G	ap NRA	was no	t a plann	ed destii	nation	
5.				Delaware v p visit the p		•		•		•
			Nu	mber of hou	rs if les	s than 2	24 hours			
			Nu	mber of day	•	ours o	r more			
6.	t	he ni	ght afte		elaware '	Water C	ap NRA′	if you s		ight before and at home, please
а) [BEFO	RE visit	:: Town/city					State	e
b) /	AFTE	R visit:	Town/city					State	e

7.	seek	or obtain suppor	t`servic	es (e	h to south) did you and y e.g. gas, food, or lodging se mark (●) all that app	g) for	
Ο	None -	Go to Questio	n 8	Ο	Bushkill, PA	Ο	Blairstown, NJ
Ο	Delawai	re Water Gap, PA	\	Ο	Layton, NJ	Ο	Montague, NJ
O	Dingma	ns Ferry, PA		Ο	Milford, PA	Ο	Portland, PA
O	Marshal	lls Creek, PA		Ο	East Stroudsburg, PA	Ο	Port Jervis, NY
O	Shawne	ee on Delaware, F	PΑ	0	Stroudsburg, PA	Ο	Sussex, NJ
O	Other (F	Please specify)					
	,	e you and your pe ed in these comi		_	up able to obtain all the s	servic	es that you
	Ο	No	Ο	Yes	→ Go to Question 8		
	c) If NO	, what services v	vere no	t ava	ailable?		
	S	ervice (List)			Comments (Please I	oe sp	ecific)
8.	of Penns	sylvania and Nev	v Jersey	y (wit	I group's top three reas thin 20 miles of Delawar oup's top three reasons.	e Wa	
				_	nsylvania/New Jersey		to Question 9
		Visit Delaware V	-				
		Visit other area	attractio	ns (s	shopping, etc.)		
		Visit friends/rela	tives				
		Business trip					
		Traveling throug	h - unpl	lanne	ed visit		
		Recreation (can	oeing, f	ishin	g, hiking, hunting, swim	ming,	etc.)
		Other (Please sp	ecify) _				
9.			write "0'		did you and your personou did not arrive by vehi		oup use to arrive

			s visit, which forms of trar ve at Delaware Water Gaរុ			ou and your personal group t nark (●) all that apply.	use				
	(Ο	Private vehicle (car, SUV	, pickup, l	RV, mc	otorcycle, etc.)					
	(0	Rental or rideshare vehic	le (C C	Commuter bus					
	(0	Train	() C	Other (bicycle, walk, etc.)					
	,		s visit, how many times di Gap NRA?	d you and	l your p	personal group enter Delawa	re				
	Number of entries										
10.						ly overnight away from hom Delaware Water Gap NRA?	ie in				
		Ο	Yes O	No →	Go or	າ to Question 11					
			Number of nights in De	laware Wa de Delawa	ater Ga are Wat	ter Gap NRA (within 20 miles					
		['] ni	ght(s)? Please mark (●) a								
			Delaware Gap NRA			d) Outside park <u>within 20 miles</u>					
		Ο	Lodge, motel, cabin, ren	ted condo)/home	, B&B O					
		0 0	Lodge, motel, cabin, ren	ted condo)/home	, B&B O O					
	(_				, БаБ О					
		0	RV/trailer camping	oped cam		, БаБ О					
		0	RV/trailer camping Tent camping in a devel	oped cam		, БаБ О					
	(0 0 0	RV/trailer camping Tent camping in a devel Backcountry or river can	oped cam nping ence		, БаБ О					
	1	O O O n/a	RV/trailer camping Tent camping in a devel Backcountry or river can Personal seasonal resid	oped cam nping ence relatives		, БаБ О					
Ins	1	O O O n/a n/a	RV/trailer camping Tent camping in a devel Backcountry or river can Personal seasonal resid Residence of friends or Other (Please specify be	oped cam nping ence relatives elow)	ipgrour	O O O O O O O O					
	(((((((((((((((((((O O n/a n/a O park_ During	RV/trailer camping Tent camping in a devel Backcountry or river can Personal seasonal resid Residence of friends or Other (Please specify be	oped cam nping ence relatives elow) _ Outside	pgrour	O O O O O O O O O O O O O O O O O O O	up				
	(((((a)	O O n/a n/a O park_ During	RV/trailer camping Tent camping in a devel Backcountry or river can Personal seasonal resid Residence of friends or Other (Please specify be this visit to Delaware Wapersonal (non-livery) can	oped cam nping ence relatives elow) _ Outside	pgrour park JRA, di boat tri	O O O O O O O O O O O O O O O O O O O	— up				

8					Delawa	re Water	Gap NR	RA Visito	Study	
			ch type(s) o all that app		craft did you	and your	persona	l group ι	ıse?	
Ο	None	0	Canoe	Ο	Kayak	Ο	Raft	Ο	Boat	
Ο	Tube	Ο	Other (Ple	ease sp	ecify)					
12.					NRA, in wh mark (●) all			ou and y	our/	
	b) Please n	nark (●)	•	s in whi	ch you and y	• •	•	ıp have		
	О на	ave not v	visited in the	e past -	Go on to	part c				
	c) If you were to visit the park in the future, in which activities would you and your personal group prefer to participate? Please mark (●) all that apply in column (c).									
<u>а</u>	a) Activities b) Previous c) Future this visit visits									
	Ο	Attendi	ing ranger p	orogram	าร	(0	C)	
	Ο	Bicycli	ng				0	C)	
	Ο	Bird wa	atching/natu	ure stud	ly		0	C)	
	Ο	Boating	g				0	C)	
	0	Campi	ng			(0	C)	
	Ο	Canoe	ing with car	noe live	ries		0	C)	
	Ο	Canoe	ing with priv	vate car	noes/kayaks		0	C)	
	Ο	Fishing)				0	C)	
	Ο	Hiking/	walking				0	C)	
	Ο	Hunting	g				0	C)	
	Ο	Picnick	king				0	C)	
	0	Swimm	ning			(0	C)	
	0	Viewin	g scenery/r	iver vie	ws/waterfalls	(0	C)	
	Ο	Visiting	nistoric sit	es			0	C)	
	Ο	Other (Please spe	cify bel	ow)	(0	C)	
Thi	s visit		_ Previous	visits		Future v	visits			
	d) Which or group on	ne of the this visi	above acti t to Delawa	vities w re Wate	as most impo er Gap NRA?	ortant to y	you and you activity	your per below.	sonal	

13.	For this trip, please list the group visited the following site, please leave that line you locate the sites you	g sites at Dela e blank. Use tl	ware Wat	er Gap NRA.	If you di	d not visit a		
	Milford Beach		_	Smith	field Bea	ach		
	Turtle Beach		-	Bushl	kill Acces	SS		
	Dingmans Boat La	aunch	_	Рохо	Poxono Access			
	Pocono Environm	ental Educatio	on Ctr.	Hialea	ah Picnic	Area		
	Dingmans Falls/V	isitor Center	_	Kittatt	ny Point \	Visitor Center		
	Bushkill Visitor Ce	enter	-	Overlooks (Resort Point, Point of Gap, Arrow Island)				
	Park Headquarter	s	-	Raym	ondskill	Falls		
	Van Campens Gle	en Recreation	Site	Wate	rgate Re	c. Site		
	Dingmans Campg	round	-	Childs	s Park Re	ec. Site		
	Valley View Camp	ground	-	Riversbend Campground				
	Mohican Outdoor	Center	-	Millbrook Village				
	Peters Valley Art	Center	-	Other (Please specify belo				
14.	On this visit to Delaware Velements detract from you for each.			experience		mark (●) one		
Ele	ement	Not at all	A little	Moderate amount	A lot	Did not Experience		
Ca	mpfire rings	Ο	0	Ο	Ο	Ο		
Cro	owds	0	0	Ο	Ο	0		
Gra	affiti	Ο	0	0	0	Ο		
Hu	man waste	Ο	0	0	Ο	Ο		
Litt	er	0	Ο	0	0	0		
Oth	ner recreational users	0	0	0	0	0		
Со	ndition of park roads	0	0	0	0	0		
Ava	ailability of parking	0	0	0	0	0		
Po	wer-lines and signs	Ο	0	0	0	Ο		
Tra	ailheads	Ο	0	0	0	0		
Un	marked trails	Ο	0	0	Ο	0		

15.		uring this visit ke in Delawar				nal gr	oup canoe/	kayak, car	np, boat or			
	0	Yes		Ο	No 🗲	Go	on to Que	stion 16				
	 b) If YES, while canoeing/kayaking, camping, boating or hiking, about how many people, besides people in your personal group, did you see per day? Please mark (●) one answer in each column. 											
Ca	noers	/Kayakers	С	ampers		Other boats			Hikers			
C) (None	0	None	(С	None	Ο	None			
C) -	1 - 100	0	1 - 20	(C	1 - 20	Ο	1 - 20			
C) -	101 - 250	0	21 or mo	re (C	21 or more	e O	21 or more			
C) 2	251 or more	0	Do not remembe		0	Do not remember	Ο	Do not remember			
C	-	Do not emember										
16.	16. If you were to visit Delaware Water Gap NRA in the future, which topics would you and your personal group prefer to learn (or learn more) about? Please mark (●) all that apply.											
	Ο	Not interest	ed in le	earning ab	out the p	park	→ Go to (Question '	17			
	Ο	American Ir	ndian h	eritage		O Bird wa			vatching			
	Ο	Copper min	ing			O Fishing			ıg			
	Ο	Ecology/coi	nservat	tion			0	Geolo	ogy			
	Ο	History and	histori	c structure	s		0	Huntii	ng			
	Ο	Natural hist	ory				0	Loggi	ng			
	Ο	Recreationa	al oppo	rtunities (d	anoeing	g, etc	.) O	Wildli	fe			
17.	Gap reservisito	ently, no camp NRA. In the force a campsite or services, wo c (•) one.	uture, if e, and	f a fee of \$ all or most	10 per r of the r	river o eveni	campsite pe ue stayed ir	er night we n the park	re charged to to improve			
	0	Not interes	ested ir	n river cam	nping							
	0	Yes, likel	ly	0 1	No, unlik	kely	Ο	Not sure				

18. There is a proposal to expansection of Delaware Water GRiver. What is your opinion a experience? Please mark (•	Sap NRA a about how	ind the Midd	lle Delaware	e Wild and	Scenic
O Add to experience		effect xperience	Ο	Detract from expe	
19. The National Park Service is scenic, historic and scientific enjoyment. How important is and your personal group? Pl	resources protection	s, while at th n of the follo	ne same time wing resour	e providino ces/attribu	g for public ites to you
Park resource/attribute	Not important		Moderately important		Extremely important
Clean drinking water	Ο	0	Ο	0	Ο
Clean air (visibility)	0	0	Ο	0	0
River with outstanding water quality	Ο	Ο	Ο	0	Ο
Geologic features (mountains, Delaware Water Gap, etc.)	Ο	0	0	0	Ο
Historic features and buildings	Ο	Ο	Ο	0	Ο
Educational programs/ opportunities	Ο	Ο	Ο	0	Ο
Dark, starry night sky	0	0	Ο	0	0
Lakes, waterfalls and other water features (other than river)) O	Ο	0	Ο	0
Native wildlife	Ο	Ο	Ο	0	Ο
Native plants	0	0	0	0	Ο
Natural quiet/sounds of nature	0	Ο	O	0	Ο
Recreational opportunities (hiking, boating, fishing, etc.)	Ο	Ο	Ο	0	0
Scenic views/vistas	Ο	Ο	Ο	0	Ο
Swimming beaches	0	Ο	0	Ο	Ο
Solitude	0	0	0	0	0

- 20. a) Please mark (●) **all** the information services that you and your personal group **used** during this visit to Delaware Water Gap NRA.
 - b) Next, for **only** those services that you or your personal group **used**, please rate their importance to your visit from 1-5.
 - c) Finally, for **only** those services that you or your personal group **used**, please rate their quality from 1-5.

-	nformation services used ·k (●)	b) If used how in 1=Not im 2=Somew 3=Moder 4=Very in 5=Extrem	mportant portant what impo ately impo nportant	ortant ortant	c) If used, what quality 1=Very poor 2=Poor 3=Average 4=Good 5=Very good	?
Ο	Assistance from park concessional	res				
Ο	Assistance from park rangers (land-	based)				
Ο	Assistance from park rangers (in bo	at)				
Ο	Delaware Water Gap NRA website: www.nps.gov/dewa (used before o		sit)			
0	Canoe and boat launch safety signs	S				
Ο	Canoe and boat launch signs/bullet (other than safety signs)	in boards				
0	Park brochure/map					
0	Park ranger-led walks/programs					
Ο	Specialized bulletins (river guide, canoe livery list, etc.)					
0	Trailhead signs/bulletin boards					
0	Visitor center exhibits					
0	Visitor center staff					
	If you and your personal group have services, please use the lines below.		s on any	of the ab	ove informatio	n
,	Service (List)	Commen	it (Please	e be spec	ific)	

- 21. a) Please mark (●) **all** the visitor facilities that you and your personal group **used** during this visit to Delaware Water Gap NRA.
 - b) Next, for **only** those facilities that you or your personal group **used**, please rate their importance to your visit from 1-5.
 - c) Finally, for **only** those facilities that you or your personal group **used**, please rate their quality from 1-5.

a) Vis Mark	sitor facilities used (●)	b) If used, how important? 1=Not important 2=Somewhat important 3=Moderately important 4=Very important 5=Extremely important	c) If used, what quality? 1=Very poor 2=Poor 3=Average 4=Good 5=Very good
Ο	Boat launches		
0	Canoe launches		
0	Developed campgrounds (Dingm Rivers Bend, Valley View)	ans,	
Ο	Highway directional signs (inside and outside the park)		
0	Hiking/biking trails		
0	Navigation aids		
0	Park overlooks/vistas		
0	Parking lots		
0	Picnic facilities		
0	Portable toilets/pit toilets		
Ο	Pull-offs		
0	Restrooms (other than portables)		
0	River campsites		
Ο	Roads		
	you and your personal group have ease use the lines below.	comments on any of the a	above facilities,
Fa	acility (List)	Comment (Please be spe	ecific)

- 22. For you and your personal group, please report all expenditures for the items listed below for this visit to the Delaware Water Gap NRA **area** (within a 20-mile drive). Please write "0" if no money was spent in a particular category.
 - a) Please list your group's total expenditures inside Delaware Water Gap NRA.
 - b) Please list your group's total expenditures outside the park.

NOTE: Surrounding area residents should only include expenditures that were **just for this trip** to Delaware Water Gap NRA.

	EX a) Inside par		Outsid	de park 20 mile	s
Hotels, motels, inns, cabins, B&B, etc.	\$	_	\$		
Camping fees	\$	_	\$		
Guide fees and charges	Free		\$		
Restaurants and bars	\$		\$		
Groceries and take out food	\$		\$		
Gas and oil (auto, RV, boat, etc.)	n/a		\$		
Other transportation expenses (rental cars, auto repairs, taxies, not airfa	n/a ire)		\$		
Admission, recreation, entertainment fees	\$		\$ sinos,	resorts,	etc.)
Water recreation equipment rental (canoes kayaks, rafts, etc.)	, \$	<u> </u>	\$		
All other purchases (souvenirs, books, sporting goods, clothing, etc.)	\$	_	\$		
Donations	\$		\$		
c) How many people do the above exper	nses cover?				
Adults (18 years or over) Chil	dren (under 18 0" if no children w	• ,	ed by th	e expend	itures.
23. On this visit, were you and your personal groups? Please mark (●) one for each.	l group part of	the follo	wing ty	pes of c	organized
a) Commercial guided tour group	Ο	Yes	0	No	
b) School/educational group	Ο	Yes	0	No	
c) Other (scouts, work, church, senior center	er) O	Yes	0	No	
d) If you were with one of these organized gourself, were in this group?	groups, about l	how mai	ny peop	ole, inclu	uding
Number of people in organize	d group				
24. a) On this visit, how many people were in		ıl group,	includi	ng your	self?

					rsonal groot th? Please				hool	other/	
	0	Alone				Ο	Fri	ends			
	0	Family				0	Fa	mily and f	riend	ls	
	0	Other (F	lease spe	ecify)							
25.					ip on this veleave bla		ease			llowing. If yo	u
				b) U.S. ZIP code			Number o Delaware Wa (including th			iter Gap NRA	
		<u>a)</u>	Current a	ige	name of other th			c) In past years	5	d) Lifetime to date	
	Yourself	:					_				
	Member	#2					_				
	Member	#3					_		•		
	Member	#4					_		•		
	Member	#5							•		
	Member	#6					_				
	Member	#7					_				
26.					for the futi oup propos					p NRA, wha	t
27.			else you a		our persor p NRA?	nal grou	up w	ould like to	tell	us about	
28.	opportur	nities prov	ided to yo	ou an	quality of t d your per rk (●) one	sonal g				reational Water Gap	
	Very p	oor	Poor		Average	е	G	ood	Very	good	
	0		0		Ο		()	C)	
	ink you fo p it in any			e sea	I the quest	ionnair	e wit	_		provided and ecycled paper	t

OFFICIAL BUSINESS

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University of Idaho
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