

Social Science Program National Park Service U.S. Department of the Interior

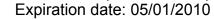
Visitor Services Project

Homestead National Monument of America

Visitor Study



OMB Approval 1024-0224 (NPS# 09-012)





United States Department of the Interior

NATIONAL PARK SERVICE Homestead National Monument of America 8523 W. State Highway 4 Beatrice, NE 68310-6743

May - June 2009

Dear Visitor:

Thank you for participating in this important study. Our goal is to learn about the expectations, opinions, and interests of visitors to Homestead National Monument of America. This information will assist us in our efforts to better manage this National Park Service site and to serve you, our visitor.

This questionnaire is only being given to a select number of visitors, so your participation is very important! It should only take about 20 minutes after your visit to complete.

When your visit is over, please complete this questionnaire. Seal it with the stickers provided on the last page and drop it in any U.S. mailbox.

If you have any questions, please contact Margaret Littlejohn, NPS VSP Director at phone: 208-885-7863, email: littlej@uidaho.edu, or at mailing address: Park Studies Unit, College of Natural Resources, P.O. Box 441139, University of Idaho, Moscow, Idaho 83844-1139...

We appreciate your help.

Sincerely,

Mark Engler Superintendent

DIRECTIONS

At the end of your visit:

- 1) Please have the selected individual complete this questionnaire.
- 2) Answer the questions carefully since each question is different.
- 3) For questions that use circles (O), please mark your answer by filling in the circle with black or blue ink, or a pencil with dark (e.g. #2) lead.

Like this:

Not like this: (

)





- 4) Seal it with the stickers provided.
- 5) Drop it in a U.S. mailbox.

Thank you!

PRIVACY ACT and PAPERWORK REDUCTION ACT statement:

16 U.S.C. 1a-7 authorizes collection of this information. This information will be used by park managers to better serve the public. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Your name is requested for follow-up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed. Thus the permanent data will be anonymous. Please do not put your name or that of any member of your personal group on the questionnaire. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Burden estimate statement: Public reporting burden for this form is estimated to average 20 minutes per survey. Direct comments regarding the burden estimate or any other aspect of this form to Margaret Littlejohn, NPS Visitor Services Project, College of Natural Resources, University of Idaho, P.O. Box 441139, Moscow, ID, 83844-1139; email: littlej@uidaho.edu, phone: 208-885-7863

Your Visit To Homestead National Monument of America

NOTE: In this questionnaire, your **personal group** is defined as anyone that you are visiting the park with, such as spouse, family, friends, etc. This does not include the larger group that you might be traveling with, such as school, church, scouts, or tour group.

- a) Prior to your visit, how did you and your personal group obtain information about Homestead National Monument of America? Please mark (●) all that apply in column (a).
 - b) If you were to visit Homestead National Monument of America in the future, how would you and your personal group prefer to obtain information about the park? Please mark (•) all that apply in column (b).

	park	? Please mark (●) all	that ap	ply in col	umn (b).		
<u>a) Pı</u>	rior to	this visit				b) Prior to future vi	<u>sits</u>
О	Did	not obtain information	prior to	visit 🗲	Go to par	t b of this question	
О	Prev	vious visits					Ο
О	Frie	nds/relatives/word of r	nouth				0
Ο	Hon	nestead National Monu	ument o	of Americ	a website:	www.nps.gov/home	0
Ο	Park	c's travel information ra	adio sta	ation (161	10 AM)		0
О	Trav	vel guides/tour books (such a	s AAA, et	tc.)		0
О	Мар	os/brochures					0
О	New	/spaper/magazine arti	cles				Ο
О	Ema	ail/telephone/written in	quiry to	park			Ο
О	Tele	vision/radio programs	/videos	;			0
О	Othe	er websites					Ο
Ο	Sch	ool class/program					Ο
Ο	Loca	al businesses (hotels/r	notels/	restauran	its, etc.)		Ο
Ο	Cha	mber of commerce/vis	sitors bu	ureau/sta	te welcome	e center	Ο
Ο	Othe	er (Please specify belo	ow)				Ο
This	visit _			_Future v	isit		_
c)		the sources you used re the type of informati					ıb
	0	No	Ο	Yes →	Go to Qu	estion 2	

On the	nis trip, what wa e Homestead Na	s the primary ational Monur	reason t nent of Ar	hat yo nerica	ou and your personal group came a area ? Please mark (●) one .
0	Resident of th	e area (withir	n 60 miles	of the	e park) → Go to Question 3
0	Visit Homeste	ad National N	Monument	of An	nerica
0	Visit other attr	actions in the	e area		
Ο	Visit friends/re	elatives in the	area		
Ο	Business				
Ο	Other (Please	specify)			
	n this visit, how i siting Homestea				and your personal group spend erica?
	Total numl	per of hours (Please lis	t partia	al hours as 1/4, 1/2, or 3/4.)
,	n this visit, did yo onument of Ame	•	_	•	visit Homestead National
0	Yes	0	No →	Go to	o Question 4
c) If `	YES, on how ma	any days did y per of days	you visit th	ne par	k?
d) Or	n this trip, how n	nany times di	d you and	your	personal group enter the park?
	Number of	times entere	ed		
a) Or did	n this visit to Ho d you and your p	mestead Nati personal grou	onal Mon p visit? Pl	ument lease	of America, which park sites mark (●) all that apply.
0	Education (Center		Ο	Palmer-Epard Cabin
0	Freeman S	chool		Ο	Tallgrass Prairie
0	Heritage Ce	enter		Ο	Trails/Woodland
0	Other (Plea	se specify) _			
,	n this visit, did yourk?	ou and your p	ersonal g	roup v	walk/hike the trails within the
\circ	Yes	Ο	No		

c) If you and your personal group **did not** go on any trails, what would encourage you to walk/hike the trails?

lt i	is the	National Park Servi	ce's resno	nsihility to	nrotect Hom	nestead Na	utional
tin pa	onum ne pro ark res	ent of America's nat oviding for public enj sources/attributes to	ural, scen oyment. F you and y	ic, and cult low importa	ural resourd ant is protec	es while at tion of the	the same following
sol	urce/a	attribute	Not important	Somewhat important	Moderately important	Very important	Extremely important
Clean air (visibility)			0	Ο	0	0	Ο
an	wateı	r	0	Ο	0	0	Ο
ar	night	sky	0	0	0	0	0
ıca	itional	opportunities	0	0	0	0	0
tori	ic site	s and buildings	0	Ο	Ο	0	Ο
ive	plant	ts	0	0	Ο	0	0
ive	wildli	ife	0	0	Ο	0	0
ura	al quie	et/sounds of nature	0	0	Ο	0	0
cre	ationa	al opportunities	0	0	Ο	0	0
tori	ical so	cenic views	0	0	Ο	0	0
ura	al sce	nic views	0	0	Ο	0	0
a)	the p	eople who homeste	aded unde	er the Home	•		
	Ο	Yes	0 1	lo → Go	to part c of	this ques	tion
b)			important	way that ho	omesteading	g life has re	elevance
c)		•	the park's	story that	you might s	hare with fa	amily and
	Me tin para an an ar ive ive ura a)	Monum time propark responser source/a an air (van water ar night ucational toric site ive plant ive wildling treational torical soural scenarional sce	Monument of America's nat time providing for public enj park resources/attributes to answer for each resource/a source/attribute an air (visibility) an water ar night sky ucational opportunities toric sites and buildings ive plants ive wildlife ural quiet/sounds of nature creational opportunities torical scenic views ural scenic views a) After this visit, do you fee the people who homester lives have relevance to your life today? O Yes b) If YES, what is the most to your life today?	Monument of America's natural, scentime providing for public enjoyment. Find park resources/attributes to you and you answer for each resource/attribute. Source/attribute an air (visibility) an water ar night sky cational opportunities toric sites and buildings ive plants ive wildlife creational opportunities oural quiet/sounds of nature creational opportunities oural scenic views a) After this visit, do you feel that you the people who homesteaded underlives have relevance to your life too O Yes b) If YES, what is the most important to your life today? c) Please list one aspect of the park's one of t	Monument of America's natural, scenic, and cult time providing for public enjoyment. How imports park resources/attributes to you and your persor answer for each resource/attribute. Source/attribute	Monument of America's natural, scenic, and cultural resource time providing for public enjoyment. How important is protect park resources/attributes to you and your personal group? Fanswer for each resource/attribute. Source/attribute Indicate the important impor	Source/attribute In Not important

7.	a)	perma	s trip, did you and yo anent residence in n 60 miles of the par	the Ho						
		0	Yes	0	No	→	Go to	Questi	on 8	
	b)		5, please list the num Homestead Nationa							group stayed
			_ Number of nights v	within (60 mil	es (of the p	ark		
	c)	In whi in the that ap	ch types of lodging of area outside the particular particular.	did you k (with	and y	you mil	r perso es of th	nal gro e park)	up spen ? Pleas	d the night(s) e mark (●) all
		Ο	Lodges, hotels, mo	tels, ca	abins,	В&	B, etc.			
		0	RV/trailer camping							
		Ο	Tent camping in de	velope	ed can	npg	round			
		Ο	Personal seasonal	reside	nce					
		Ο	Residence of friend	ls or re	elative	s				
		0	Other (Please spec	ify)						
8.	H	omeste	risit, were the signs of ead National Monum for each of the follow	ent of	ng you Ameri	ı an ica	d your adequa	person te? Ple	al group ease ma	to and within rk (●) one
а			e signs	Ö	Yes		Ο	No	0	Did not use
b) S	tate hig	ghway signs	0	Yes		Ο	No	Ο	Did not use
С) Si	igns in	local communities	0	Yes		Ο	No	Ο	Did not use
d) S	igns in	the park	0	Yes		Ο	No	Ο	Did not use
е) If	you an	swered NO for any	of the	above	, pl	ease ex	plain.		
	In	terstate	e							
	St	tate hig	ıhway							
	ln	local	communities							
9.	a)	On this	visit to Homestead al group participate	Nation	nal Mo	nur	ment of	Amerio	ca, did a	nyone in your
		O	No	0	Υe	s •	→ Got	to part	c of thi	s question

	b) If NO, ranger	what pre -led talk	evented you a s/programs?	ind your Please r	personal nark (●) a	group from a II that apply	participa	ating in			
	0	Not inte	erested								
	Ο	Did not	have time fo	r this ac	tivity						
	Ο	Not aw	are of any rar	nger-led	talks/pro	grams offere	d at pa	rk			
	Ο	Not en	ough program	ns offere	d						
	Ο	Other (Other (Please specify)								
			visit the park in attending ra				our pe	rsonal grou	р		
	Ο	Yes, lik	ely	O 1	lo, unlikel	у	Ο	Not sure			
			ength of prog l? Please ma			nd your perso	onal gro	oup be mos	t		
	Ο	Under	1/2 hour	Ο	Other	(Please spe	ecify be	low)			
	Ο	1/2 - 1	hour								
	0	1 - 2 ho	ours								
10.	a) Did you and your personal group obtain information from the park website (www.nps.gov/home) prior to or during this visit to plan your trip to Homestead National Monument of America?										
	Ο	Yes	Ο	No →	Go to p	art f of this	questi	on			
		b) If you and your personal group used the park website, please rate how helpful the website was in planning your visit. Please mark (●) one.									
	Not a help		Somewhat helpful		derately helpful	Very helpful		tremely elpful			
	C)	Ο		0	0		0			
	c) Overa	all, how v	vould you and ovided on the	d your po park w	ersonal gr ebsite? Pl	oup rate the lease mark (quality ●) one :	of			
	Very	poor	Poor	A	/erage	Good	Ve	ry good			
	C)	Ο		0	0		О			
		ou and y website?	our personal	group fii	nd the info	ormation tha	t you ne	eeded on th	ıe		
	0	No	0	Yes -	Go to	Question 1	1				

f)	If you and your personal group did no	ot use	the par	k websit	e, why i	not?	
14 6	Diagon mark (a) all the types of exhi	ibita in		- (a) tha			
ıı. a,	Please mark (●) all the types of exhipersonal group viewed/used during t						
dı	ext, for only those exhibits that you ar uring this visit at Heritage Center, plea ollowing questions:		•	_	•		
b)) Was the exhibit lighting adequate for	view	ing?				
c)) Was the exhibit easy to understand?	•					
d)) Was the exhibit easy to use?						
	pe of exhibit viewed/used on		uate?	c) Eas unders	stand?	d) Eas use	e?
this v		Yes	No	Yes	No	Yes	No
O	Did not view/use any exhibits at He	ritage	Center	→ Go	to Que	stion 12	2
0	Handset exhibits	O	Ο	0	Ο	0	O
0	Static exhibits (exhibits that are read or viewed: photos, posters, etc.)	0	0	0	0	0	Ο
0	Computer interactive exhibits (exhibits that can be manipulated)	0	Ο	0	0	0	0
0	Hands-on non-electronic interactive exhibits (exhibits that can be manipulated)	0	Ο	0	0	0	0
e)) If you and your personal group did r	ot us	e the ha	ndset e	xhibits,	why not	?

- 12.a) On this visit, in which activities did you and your personal group participate within Homestead National Monument of America? Please mark (●) all that apply in column (a).
 - b) If you were to visit the park in the future, in which activities would you and your personal group like to participate? Please mark (●) all that apply in column (b).

<u>a) Act</u>	ivities on this visit	<u>) Activities on future visit</u>
Ο	Attending ranger-led talks/programs	0
Ο	Nature study (birdwatching, wildlife viewing,	stargazing) O
Ο	Participating in Junior Ranger program	Ο
0	Picnicking	Ο
Ο	Researching Homestead records	Ο
Ο	Shopping at park bookstore	0
Ο	Walking/hiking trails	Ο
Ο	Watching movies/videos	Ο
Ο	Viewing exhibits at Education Center	Ο
Ο	Viewing museum exhibits at Heritage Center	0
Ο	Viewing trailside exhibits	0
n/a	Attending restoration of farm equipment dem	onstrations O
n/a	Attending a Native American pow-wow	0
n/a	Attending a continuing education class	0
n/a	Camping	0
n/a	Horseback riding	0
n/a	Learning craftwork	0
n/a	Recreational fishing	0
Ο	Other (Please specify below)	0
nie vieit	Future visit	

13.	a) Did y	ou and your per	sonal gi	roup v	isit	the park	booksto	re?	
	Ο	Yes	Ο	No	→	Go to Q	uestion	14	
	,	here any sales it hase that are not		•		•	rsonal g	roup would	like to
	Ο	Yes	Ο	No	→	Go to Q	uestion	14	
	c) If YE visit?	S, which items w Please mark (●	vould yo) all tha	u like it appl	to y.	have avai	lable for	r purchase o	on a future
	Ο	Additional publi	cations	(book	s, k	orochures	, etc.)		
		▲ List subjects	that you	u are i	nte	rested in_			
	Ο	CDs, DVDs, do	wnload	able d	igit	al files su	ch as po	odcasts, MP	3, etc.
	Ο	Additional map	s (besid	es the	e pa	ırk brochu	ire map)	
	0	Other (Please s	specify)						
14. On this visit, were you and your personal group part of the fo organized groups?						e following t	ypes of		
	a) Com	mercial guided to		0	Yes	Ο	No		
	b) Scho	ool/educational g			0	Yes	Ο	No	
	c) Histo	orical society/club				0	Yes	Ο	No
	d) Othe	r (scouts/work/c	hurch)			0	Yes	Ο	No
	, .	u were with one oself, were in this		orgar	nize	ed groups	, how m	any people,	including
		Number of p	eople in	orgar	nize	ed group			
15.	•	nis visit, which ty ety/other organiz			_		-		
	Ο	Alone				0	Friend	S	
	Ο	Family				0	Family	and friends	3
	O Other (Please specify)								
	•	this visit, how marself?	any peo	ple we	ere	in your pe	ersonal (group, inclu	ding
		Number of p	eople in	perso	ona	l group			

c) On this varrive at	/isit, how the park′	•	cles did y	ou and you	ır persona	I group u	se to	
	Number o	f vehicles u	sed in pe	ersonal gro	up			
l6. For you an			ave blan	k).	•		•	
	a) Current age	o) U.S. ZIP o or name o country otl than U.S	ode Á of Mo her (Number of omestead Nonument of including thi since May	lational America s visit)	some homestea Homes	scenden eone wh ided und stead Ad 1862?	o der the
Yourself					C) Yes	Ο	No
Member #2					C) Yes	0	No
Member #3					C) Yes	Ο	No
Member #4					C) Yes	Ο	No
Member #5					C) Yes	Ο	No
Member #6					C) Yes	Ο	No
Member #7					C) Yes	0	No
17. a) Are you o	or membe	ers of your g	roup His	panic or La	atino? Plea	ase mark	(●) one	•
ior caon (Yoursel	Member	Membe #3	r Member #4	Member Me	Member #6	Memb #7	er
Yes, Hispanic or Latino	Ο	Ο	Ο	Ο	Ο	Ο	Ο	
No, not Hispanic or Latino	0	Ο	Ο	Ο	Ο	0	0	
b) What is y Please m		What is the or more or Member	for you		roup men	nber.		
	Yoursel	f #2	#3	#4	#5	#6	#7	_
American Indian or Alaska Native	0	O	0	Ο	O	0	0	
Asian	0	Ο	Ο	Ο	0	Ο	0	
Black or African American	Ο	Ο	0	Ο	O	Ο	0	
Native Hawaiian or other Pacifi Islander	ic O	0	0	Ο	0	Ο	0	
White	Ο	0	0	0	0	0	Ο	

18.	a)				d your pers vices, white						ipment
		Ο	,	Yes		0	No				
	b)				in your per ess or part						at made it
		Ο	,	Yes		Ο	No →	Go on to	Questi	on 19	
	c)	If YE	S,	what s	services or	activities	s were d	ifficult to ac	cess/p	articipa	te in?
	d)	Did y	/OL	ı and y	our person	al group	use any	of the spe	cial ne	eds equ	uipment?
		Ο	`	Yes		Ο	No →	Go on to	Questi	on 19	
	e)	If YE	S,	was th	ne special r	needs eq	luipment	easy to us	se?		
		Ο	,	Yes		Ο	No				
19.	a)	& b)	Ar	nerica	siting an are , which one group pref	angua	ge do yo	u and mos			
a)S	pe	aking	j :	Ο	English	0	Othe	(Specify)			
o) R	ea	ding:		Ο	English	0	Othe	(Specify)			
(, what ser llish? Pleas						anguages
	;	Servi	се	(Speci	fy)					0	None
20.		-		nly, wh		ghest lev	el of ed	ucation you	ı have	comple	ted? Please
0		Som	e h	nigh sc	hool	0	Some	e college	Ο	Gradı	uate degree
0		High	sc	hool d	iploma/GE	D O	Bach	elor's degre	ee		
21.	15 ap	50 th ai prop	nni ria	versar te way	onal Monu y of the Ho to comme nerica? Ple	mestead norate tl	d Act. In hese eve	your opinions ents at Hon	n, wha	t would	aring for the be the mos nal
	0	,	4 s	eries o	of events du	uring 201	12				
	0) ,	٩s	a wee	klong even	t in 2012	2				
	0) ,			ent in a seri		mmemo	rations held	d at this	s and o	ther national

	Homestea	ıd Natio	nal Monur	ment of A	America Visitor	Study
	visiting Homestead Nation	al Mon	ument of A	America,	do you find the	e word
Ο	Yes	Ο	No →	Go on t	o Question 23	3
b) If YE	S, why is it confusing?					
						_
listed be (within 6	elow for this visit to Homes 60 miles of the park). Plea	tead Na	ational Mo	nument (of America are	a
		penditu	res inside	Homest	ead National	
		penditu	res in the	area out	side the park (within
			a) Inside			ark_
odges, h	otels, motels, cabins, B&B,	etc.	n/a	l	\$	
Camping f	ees and charges		n/a	l	\$	
Guide fee	s and charges		n/a	1	\$	
Restauran	its and bars		n/a	1	\$	
Groceries	and takeout food		n/a	l	\$	
	a) After "mon O b) If YE For you listed be (within 6 particular) Please Monu of the condition of the condit	. a) After visiting Homestead Nation "monument" in the name Homeston O Yes b) If YES, why is it confusing? . For you and your personal group, listed below for this visit to Homestowithin 60 miles of the park). Pleast particular category. a) Please list your group's total extended Monument of America. b) Please list your group's total extended miles of the park). NOTE: Surrounding area residents standard were just for this trip to Horeston.	. a) After visiting Homestead National Mone "monument" in the name Homestead NO O Yes O b) If YES, why is it confusing? . For you and your personal group, please listed below for this visit to Homestead Na (within 60 miles of the park). Please write particular category. a) Please list your group's total expenditue Monument of America. b) Please list your group's total expenditue 60 miles of the park). NOTE: Surrounding area residents should on were just for this trip to Homestead expenditue. Codges, hotels, motels, cabins, B&B, etc. Camping fees and charges Guide fees and charges Restaurants and bars	a) After visiting Homestead National Monument of A "monument" in the name Homestead National Mo O Yes O No → b) If YES, why is it confusing? For you and your personal group, please estimate a listed below for this visit to Homestead National Mo (within 60 miles of the park). Please write "0" if no particular category. a) Please list your group's total expenditures inside Monument of America. b) Please list your group's total expenditures in the 60 miles of the park). NOTE: Surrounding area residents should only include were just for this trip to Homestead National a) Inside codges, hotels, motels, cabins, B&B, etc. Camping fees and charges n/a Restaurants and bars n/a	. a) After visiting Homestead National Monument of America, "monument" in the name Homestead National Monument O Yes O No → Go on to b) If YES, why is it confusing? For you and your personal group, please estimate all expensisted below for this visit to Homestead National Monument (within 60 miles of the park). Please write "0" if no money particular category. a) Please list your group's total expenditures inside Homeste Monument of America. b) Please list your group's total expenditures in the area out 60 miles of the park). NOTE: Surrounding area residents should only include expenditures in the area out 60 miles of the park). NOTE: Surrounding area residents should only include expenditures in the area out 60 miles of the park). Camping fees and charges n/a Camping fees and charges n/a Restaurants and bars n/a	a) After visiting Homestead National Monument of America, do you find the "monument" in the name Homestead National Monument of America co O Yes O No → Go on to Question 23 b) If YES, why is it confusing? For you and your personal group, please estimate all expenditures for the listed below for this visit to Homestead National Monument of America are (within 60 miles of the park). Please write "0" if no money was spent in particular category. a) Please list your group's total expenditures inside Homestead National Monument of America. b) Please list your group's total expenditures in the area outside the park (€ 60 miles of the park). NOTE: Surrounding area residents should only include expenditures that were just for this trip to Homestead National Monument of America. EXPENDITURES a) Inside park b) Outside production of the park of the park b) Outside production of t

Lodges, hotels, motels, cabins, B&B, etc.	n/a	\$
Camping fees and charges	n/a	\$
Guide fees and charges	n/a	\$
Restaurants and bars	n/a	\$
Groceries and takeout food	n/a	\$
Gas and oil (auto, RV, boat, etc.)	n/a	\$
Other transportation expenses (rental cars, taxis, auto repairs, but NOT airfare)	n/a	\$
Admission, recreation, entertainment fees	n/a	\$
All other purchases (souvenirs, film, books, sporting goods, clothing, etc.)	\$	\$
Donations	\$	\$
c) How many people do the above expens	ses cover?	
Adults (18 years or over) Please write "0" if no children were o		` '

	d)		you and your personal group aware that you can make the following of donations to the park?						
		Financial			Ο	Yes		Ο	No
		Non-financial (vol	unteer se	rvices)	Ο	Yes		Ο	No
		Bequest			Ο	Yes		Ο	No
24.		ou were a manago America what wou							I Monument
25.		here anything else ir visit to Homeste						to tell	us about
26.	rec Ho	erall, how would y reational opportur mestead National y one.	nities prov	rided to you	and y	our pers	onal g	group a	ıt
			⊃oor	Averag	e	Good	İ	Ver	y good
		0	0	Ο		0			0
27.		Which category b mark (●) only on		sents your	annua	l househ	old ir	come?	? Please
(C	Less than \$24,99	9 O	\$50,000-\$	74,999		0	\$150,	000-\$199,999
(C	\$25,000-\$34,999	Ο	\$75,000-\$	99,999		0	\$200,	000 or more
(C	\$35,000-\$49,999	Ο	\$100,000-	\$149,9	99	0	Do no	t wish to answer
	b) l	How many people	are in yo	ur househo	old?		Nun	nber of	people
	-	ou for your help! In it in any U.S. m		eal the que	estionn	aire with	_		provided recycled paper

OFFICIAL BUSINESS

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