

Due to COVID-19 Student Financial Services at the Pullman campus will only be conducting appointments by phone or Zoom meeting.

Appointment by phone

Scheduling Your Appointment

For a phone appointment you will be asked to provide the phone number where you can be reached on the create appointment page.

At the time of your appointment

- Please make sure that you are in a quiet location where your confidential information will remain secure.
- An advisor will call you at the time for your appointment.
- If you have been waiting for more than 10 minutes past your appointment time please contact Student Financial Services at (509) 335-9711 and let the phone center agent know there was an issue with your appointment.

Appointment by Zoom

Scheduling Your Appointment

You will need a computer/smart device with a camera and an internet connection.

You will need to install zoom please go to <https://support.zoom.us/hc/en-us/articles/207373866-Zoom-Installers> and select the appropriate installer for your device.

For a Zoom appointment you will receive a link to the Zoom meeting in the confirmation email sent when your appointment is created.

At the time of your appointment

- Please make sure that you are in a quiet location where your confidential information will remain secure.
- Sign in to Zoom. Go to the email confirmation and click on the link to the Zoom meeting.
- An advisor should be joining your meeting soon.
- If you have been waiting for more than 10 minutes past your appointment time please contact Student Financial Services at (509) 335-9711 and let the phone center agent know there was an issue with your appointment.