UNDERSTANDING ETHICS IN PUBLIC SERVICE

Chapter 42.52 RCW
WAC 292-110
BPPM/Executive Policies

Revised July 2012
Role of WSU Division, Office of the Attorney General

- Prohibited from providing personal legal advice
- Attorney for the State of Washington & provide advice to the university
- Provide advisory opinions on state ethics laws
PUBLIC SERVICE IS A PUBLIC TRUST

- Ethics laws have been enacted to promote honesty, integrity, and fairness in government and help ensure taxpayer funds are spent correctly.
- Ethics laws are designed to help public servants avoid violating or **appearing to violate** the public trust.
- State employees are expected to maintain high ethical standards and conduct state business only in a manner that advances the public interest.
Overview of the State Ethics Law

- The standards established under the state’s ethics law, RCW 42.52, are based on 4 key areas:

- **FIRST**: State employees should not have financial or other interests, or engage in business or professional activities that conflict with the performance of their official duties;

- **SECOND**: State officers and employees should not use their state positions to secure special privileges or exemptions for themselves or any other persons;
THIRD: State employees should not receive compensation from a source other than the State of Washington for the performance or non-performance of an official duty; and

FOURTH: State employees should not receive a gift if it could be reasonably expected to influence or reward the performance of their official duties.
Washington State Ethics Law Covers the Following General Areas:

- Use of State Resources
- Conflicts of Interest, Including Outside Employment
- Nepotism & Special Privileges
- Post-State Employment
- Gifts
- Political Activities
- Confidential Information
ESSENTIAL RESOURCES

- Executive Ethics Board (EEB) Web Page (www.ethics.wa.gov)
  - Ethics Act and Rules
  - Advisory Opinions
  - Training (On-line quiz)
- BPPM 10.21 ---Summary of Ethics Policies for the University
- BPPM 20.37 ---Personal use of University Resources’
- Executive Policy 4 --- Electronic Communication Policy
- Executive Policy 27 ---Ethics, Conflicts of Interest, Tech Transfer Policy
ENFORCEMENT
How do Ethics Violations Happen?

 From political news scandals, we know it includes: corruption, conflicts of interest, bias, bribery, theft, cronyism, fraud, abuse of office, patronage, *quid pro quo*, graft, breach of confidentiality, bid rigging, kickbacks, extortion, malfeasance, profiteering, dishonesty, nepotism, and good old breaking the law.

 Even the *appearance of ethical violations* must be avoided because it destroys the public’s faith in government.

 **Remember this:** Will this action or behavior get me in the newspaper?
SANCTIONS AND PENALTIES

- **Fines:** The greater of $5,000 or three times the benefit
- **Damages sustained by the state plus costs**
- **Disciplinary action up to and including termination**
- **Negative publicity and perceptions of the violator, WSU, and the State of Washington.**

**Special Note:** Every action taken by the Executive Ethics Board is a public record and published online.

**Personal Responsibility:** Responsibility and accountability for the appropriate use of state resources ultimately rests with the individual state employee, or with the state employee who authorizes such work. **WAC 292-110-010(1)**

- **In other words:** Ignorance of the law won’t work.
Use of State Resources

State resources are to be used for the conduct of state business only

- The State’s ethics law protects and limits the use of state resources for the conduct of official state business, with only very narrow exceptions as determined by the EEB.
  - **State Resources Include:**
    - Equipment, computers, cell phones, cameras, general supplies
    - Office/Conference Rooms and University facilities
    - Vehicles
    - Personnel, co-workers, and work time
    - THE UNIVERSITY WIRELESS SYSTEM
De Minimis (minimal) Use Exception—(The reality clause)

- De Minimis: Use **May** be allowed if the use results in:
  - No Cost to the State
  - Does not Interfere with the performance of official duties, and
  - Is Brief in duration and accumulation
    - WAC 292-110-010

- HOWEVER: State resources **May Never be** used to:
  - Support an outside business (either profit or nonprofit unless approved by WSU)
  - Private use of state property away from WSU
  - For Commercial Activities (ads, sales, or solicitations)
  - For Political Activities (Campaigning for/against candidates or initiatives or lobbying)
  - Any use prohibited by law or WSU policy
    - In these situations, the de minimis use exception will not apply.
State Resources & De Minimis Use: Day-to-Day Examples

- **Phones:** Landline local calls for reasonable personal business is permitted, i.e. medical dental appointments, child care, transportation, etc. Long distance must be placed on personal phone or card.

- **Agency Cell Phones:** Generally limited to business purposes but De Minimis will likely apply. (Don’t use it as your everyday cellphone.)
  - **Note:** Reimbursing costs for use for not mitigate the possible violation.
DAY TO DAY USE OF INTERNET

- Limited personal use of the internet is allowed so long as such use supports organizational effectiveness and does not undermine public trust and confidence.
  - Computers/Software belong to the state.
  - State can access and monitor your office computer/lab top.
  - Anything you write, including email, are subject to a possible Public Records Request.
  - It is acceptable to send brief private emails and forward emails to private computer as long as there is no cost to the state, is brief in duration, and does not interfere with duties. (This likely applies to state issues smart phones as well.)

- **DO NOT**
  - Use a state computer to listen to Internet Radio
  - Use a state computer to download music or upload a private play list.
  - The safe bet: Don’t mix I-Pod and work computer!!
Executive Policy 4  Electronic Communication Policy

▪ Appropriate Use
  • WSU’s IT resources may be used for legitimate WSU purposes only. Appropriate use of IT resources are as follows:

  Use by faculty, administrators, and staff directly related to instruction, research, and scholarly, professional, and administrative endeavors on behalf of WSU that are within the scope of WSU employment are considered appropriate.

  WSU IT resources shall not be used for: Conducting personal activities unrelated to any WSU or student educational purpose.
  • Unless otherwise allowed by this policy…see De Minimis Use.

▪ What does this all mean?
  • Don’t spend all day on ESPN picking a fantasy team
  • Do check a score briefly
  • Don’t read the newspaper all day
  • Do check it during the day to stay on top of things.
Note on Social Media Use

- EP 4 Social Media Policy
  - WSU may ask that employees maintain work-related, supervisor-approved social media accounts or blogs
  - Can be managed and updated during business hours
  - Personal v. Private: personal networking sites should remain personal and not used for work-related purposes. No university account should be used to maintain personal social network accounts.

- PROTECT YOUR WSU.EDU good name!!!!
- Any communication can become a public record!!!!
- Someone is always watching!!
De Minimis FAQ

- What does “occasional,” “brief,” and “infrequent” really mean?
- While these terms have not been formally defined, the EEB has interpreted them to mean just that: so long as there is no disruption to your work or to the work of others.
De Minimis FAQ

- Can I use the internet for personal reasons on a break or lunchtime?
  - Yes, but remember De Minimis use. Just because it is your time, it is still the state’s computer, internet server, and wireless system.

- Can I use the internet to access my personal bank account to find out my checking balance?
  - Yes, This would fall under the De minimis use rule and WSU’s internet use policies. Remember, there is no expectation of privacy when using state technology.
WSU Executive Ethics Board Case

During the period January 16, 2006 through June 4, 2006, WSU Faculty member visited 37 non-work-related websites, including humor, news, weather, sports, air travel, shopping, banking and dating sites. Of those 37 websites, 19 were related to dating. Of those 19 websites, 16 were visited by employee only one time. There is no evidence that employee downloaded any files from these websites.

One of the websites did contain pictures of young women in various stages of undress. There is no evidence that employee downloaded any files from that site.

Outcome:
- WSU issued a letter of concern
- EEB sanction: $750.00 penalty
- Outcome of investigation is made available to the public
Executive Ethics Board UW Case

- Director, UW Office of Student Publications
- UW tracked internet use from 4-26-07 to 6-5-07

Employee performed the following personal uses of state computer:
- Accessed her personal blogs,
- Accessed a video site to search for song lyrics
- Continual access to Hotmail account
- Access to shopping sites, such as Amazon

UW Administrative Policy (WSU BPPM/EP) requires that internet use be short in duration, infrequent, no cost to the state, not interfere with employee’s performance, and not district from the conduct of state business.
UW EEB Case Outcome

- UW issued a letter of reprimand
- Received a 2% salary increase compared to UW average 4.5%
- EEB sanction: $500 civil penalty ($250 suspended)

**Careful**, Even if the EEB doesn’t provide for large sanction, the employer (WSU) can.

**Remember**: BPPM’s & EP’s apply.
CONFLICTS OF INTEREST

- Some are clearly defined in the state’s ethics law.
  - *Example:*
    - Performing work on a state contract you supervise
    - Outsider employment related to official duties

- However, they are not always easy to spot and can be complex.
  - *Determined on a case-by-case basis:*
    - Private interests, professional or business activities that conflict with performance of official duties
    - Use of official state position to secure or convey special privilege or exemption for yourself or others.
CONFLICTS OF INTEREST

- A state employee may not assist a person in a transaction involving the state, if he or she participated in that transaction.

- A state employee may not assist in a transaction involving the state if it was under his or her official responsibility within two years prior to providing the assistance.
CONFLICTS OF INTEREST

- **Example:** You cannot negotiate a building contract for the state and then go work for the contractor.

HOWEVER

- A state employee is not prohibited from assisting a person in a transaction involving the state if it falls within his or her official duties.
  - **Example:** Financial aid employee assists a student in obtaining financial aid or other grants from the state.
CONFLICT OF INTEREST

- The key questions to consider is that an employee shall not use his or her position with the University to create the opportunity for private gain:
  
  - Will your private interest benefit as a result of your official action?
  
  - Would a reasonable person conclude that a private or personal interest impairs your independent judgment in the exercise of official duties?

NO BENEFIT… NO CONFLICT
Nepotism & Special Privileges

- A state employee may not use his or her official position to secure special privileges for himself or herself or any other person.

- WSU employees may not supervise or participate in employment decisions affecting:
  - Family members
  - Household members
  - Intimate partners, or
  - State-registered domestic partners.

- BPPM 60.14

- Purpose: minimize conflicts of interests

- Employee has the responsibility to self-report possible conflicts related to family members.
Post-State Employment

- Under certain circumstances, WSU employees may be affected by post-state employment restrictions designed to prevent former state employees from personally benefitting as a result of actions and decisions made while serving the public.

- Like other conflicts of interest, a determination of whether post-state employment guidelines could apply to you is made on a case-by-case basis.

- Additional restrictions exist for accepting employment when employment was offered for the purpose of influencing or rewarding the performance of official duties; or when related to the fulfillment of a contract the officer or employee negotiated or administered while in state service.
For a period of six months, Knight used his UW email address to conduct business with State Farm as a member of their board of directors. Knight received or sent communications via UW email system with State Farm 191 times. These emails contained a variety of content including travel arrangements for board meetings, board committee meeting notes, and other information regarding State Farm.

Fined $750 by EEB. No longer Dean of UW Law School.
▪ **RULE:** No state officer or state employee may receive, accept, take, seek or solicit, directly or indirectly, any thing of economic value as a gift or favor from a person if it could be:

(1) reasonably expected that the gift or favor would influence the vote, action, or judgment of the officer or employee, or (2) be considered part of a reward for action or inaction.
GIFTS, FRATUITIES, & FAVORS

- When neither of these conditions are present, you may accept a gift or gifts up to $50 in value per calendar year.

- State ethics laws also provide for the acceptance of certain items that are either:
  1. Not included in the definition of “gift”
  2. Items that are gifts but are presumed not to influence unless circumstances indicate otherwise
  3. NOTE: still subject to $50 limit
GIFTS BASICS

- GIFTS DO NOT INCLUDE:
  - Items from family & friends with clear purpose not to influence
  - Customary items related to an outside business
  - Items exchanged at social events by coworkers
  - Reasonable expenses for a speech or seminar
  - Discounts available to individuals as a member of a broad-based group. Ex: Discount Mariner tickets for state employees…
GIFTS BASICS

- $50 limit does not apply to:
  - Flowers, plants, and floral arrangements
  - Advertising and promotional items of a nominal value
  - Plaques and awards
  - Items received for professional evaluation
  - Publications related to official duties
  - Food and beverages at hosted receptions
  - Admissions to charitable events
  - Gifts from dignitaries
  - Meals on infrequent occasion if related to official duties
What to do with a gift you can’t accept?

- If someone gives you a gift you cannot accept you may, within 30-days:
  - Return it to the sender
  - Donate it to a charity
  - Sometimes a gift may be accepted on behalf of an office or department.

- Make a record (essentially a receipt) of what you did with the gift and hold on to it.
GIFTS, RCW 42.52.150(4)
Section 4 Employees

- **SECTION 4 EMPLOYEES MEET ALL THREE CRITERIA:**
  - Work for an agency that seeks to acquire goods or services
  - Gift-giving person seeks to provide goods or services to the agency; and
  - Employee participates in those contractual matters with that gift-giving person
Sec. (4) Employees may NOT Accept

- Flowers, plants, and floral arrangements
- Gifts from Dignitaries
- Meals on infrequent occasions if related to official duties
- Reasonable expenses for a speech or seminar
- Gifts valued at less than $50.00

MORE RESTRICTIVE GIFT LIMITATIONS
Sec. 4 employees May Accept

- Advertising and promotional items of a nominal value
- Plaques and awards
- Items received for evaluation if not beneficial interest attaches
- Publications related to official duties
- Food and beverages at hosted receptions
- Admission to charitable events
- Items from family and friends
- Customary items related to outside business
- Items exchanged at social events by coworkers
- Items returned or donated to charity within 30 days
- Discounts available to individuals as members of broad-based group.
Political Campaigns
Candidates and Initiatives

**Basic Rule:** A state employee may *not* use state resources for political campaigns.

- This prohibition applies to *knowing acquiescence*:
  A state employee, with authority to direct, control, or influence the actions of another employee, may not knowingly acquiesce in the other employee’s use of state resources for a political campaign.
State Resources and Political Campaigns

- Agency facilities, property, & personnel may not be used to assist in an election campaign or to promote or oppose a ballot proposition.
- **Exception:** activities that are *normal and regular* agency conduct. For example, an agency may respond to a public records request from a campaign that supports or opposes a ballot measure.

- State employees may participate in political campaigns outside of working hours, as defined in WAC 292-110-020. Separate restrictions apply to lobbying activities. See RCW 42.17 and contact the Public Disclosure Commission for more information.

- **THE MISUSE OF STATE RESOURCES FOR POLITICAL CAMPAIGNS IS A SERIOUS ETHICS VIOLATION.**
Political Campaign Violations

- Examples:

Faculty member sent an email on state provided computer to 30 state representatives regarding employee salaries and retirement plan funding. Ethics Board found violation based on political activity.

Employee sent 8 emails within a week and received 8 emails that dealt with campaign potlucks, brochure drafting, and volunteer support. Although the Board acknowledged de minimis use, still a violation because it is political activity.
WSU employees are often in positions where they have access to confidential information. If you have access to such information, you may not disclose it, unless provided for by law; or by an agreement between the agency and the person.

Under **no circumstances** may the confidential information be used for personal benefit or for the benefit of others.

**Examples:** student records, employee records, medical records, certain internal memos.

If you receive a request for a record that may be confidential, contact the AG’s office.
SUMMARY

- Accept Gifts with caution
- De Minimis personal use of state resources
- Don’t use state resources for political campaigns
- Don’t accept outside compensation related to your state employment
- Avoid financial interest in state transactions you work on
- Plan employment following state service to avoid conflict
- Don’t accept any special privilege related to state employment
EEB FAQs

- Several times a month an employee quickly uses the internet to check his children’s school website to confirm if the school will end early that day. The transaction takes about five minutes.

  This is not an ethical violation. This use is brief and infrequent, there is little or no cost to the state, and the use does not interfere with the performance of official duties.
EEB FAQs

- An employee routinely uses the internet to manage her personal investment portfolio and communicate information to her broker.

- **This is an ethical violation.** Using state resources to monitor stock investments is a private activity that can result in a private financial benefit or gain. Allowing even an occasional or limited use of state facilities to facilitate a private financial gain undermines public confidence in state government.
EEB FAQs

- An employee visits several humor and joke sites. While at a site, he downloads a joke file and emails it to several co-workers.

  **This is an ethical violation.** By emailing a file to co-workers, the employee disrupts other state employees and obligates them to make a personal use of state resources. In addition, downloading files and distributing them to co-workers can damage state property or compromise databases.

- **REMEMBER:** It can always become a **public record!!**
May state employees use state resources to coordinate state-wide volunteer projects or charities?

No. It is likely that coordinating these projects would use state resources beyond those permitted by WAC 292-110-010 and has potential to interfere with the performance of official duties.

Why is it not okay to engage in fund raising activities for people and organizations who really need help?

The Ethics in Public Service Act prohibits using state resources for private gain. It is not possible for WSU to support all charitable organizations.
EEB FAQs

- Can I sell items from my child’s charitable organization such as a school fund-raiser that sell candy or magazines?
  - Maybe. If the activity falls within “organizational effectiveness.” That means that the agency head has approved the activity and encompasses activities that enhance or augment the agency’s ability to perform its mission.

- WSU provides a list of approved activities and charities that employees may contribute to. If you want to engage in a charitable activity, ask a supervisor.
CONTACT INFORMATION

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Videoconference Attendees

- WSU employees attending this session via videoconferencing and who wish to have it documented on their training history must notify Human Resource Services within three days of the session date:

hrstraining@wsu.edu