BIBLIOGRAPHY AND RESOURCES

Literary Resources


27. Orr, Patricia. ECR Performance Evidence from the Field - Summary (January 2009) (1) U.S. Institute for Environmental Conflict Resolution


37. University of Ulster & The United Nations University. Available at www.incore.ulst.ac.uk

38. Warters, Bill. PROGRAM EVALUATION TOOLS for Campus Conflict Resolution & Mediation Programs. Wayne State University, Detroit, MI.
Interviews
Babcock, Julia  Oregon Solutions
Brunner, Jay  Past Project Participant
Cormick, Jerry  Principle, CSE Group
Daniels, Betsy  Senior Facilitator, Triangle Associates
Dukes, Franklin  Director, Institute for Environmental Negotiation, University of Virginia
Ehrmann, John  Founder, The Meridian Institute
Gaffney, Michael J.  Interim Director of the Division of Governmental Studies and Services, WSU
Giles, Sarah  National Policy Consensus Center, Portland State University
Hall, William  EPA, Conflict Prevention and Resolution Center
Harrison, David  Senior Lecturer of Public Affairs, University of Washington
Hedeen, Timothy  Associate Professor of Conflict Management, Kennesaw State University
Hummell, John  Director, Oregon Consensus Program at Portland State University
Imperati, Sam  Institute for Conflict Management
Jones, Robert (Bob)  Director, Florida Conflict Resolution Consortium
Katz, Aaron  Principal Lecturer, Dept Health Services UW
McDaniel, Rob  University Network for Collaborative Governance and Ruckelshaus Center Associate Director
McGinnis, Cat  Oregon Consensus
Moore, Deborah  Past Project Participant and Center Advisory Board Member
Orr, Patricia  Coordinator for Program Evaluation Project, US Institute for Environmental Conflict Resolution
Purdy, Jill  University of Washington, Tacoma
Ross, Bill  Ross and Associates
Ruckelshaus, Bill  Madrona Venture Group and Chair, Ruckelshaus Center Advisory Board
Ryan, Clare  Professor: Environmental policy; Urban ecology and management; Conflict management, University of Washington
Smutko, Steve  Ruckelshaus Institute, University of Wyoming
Wheeler, Bob  President, Triangle Associates

Survey Instruments Reviewed
1. The U.S. Institute of Environmental Conflict Resolution (various surveys)
2. Oregon Consensus and Oregon Solutions
3. Timothy Hedeen, PH.D. (September 2002) Using Participant Feedback to Evaluate and Improve Quality in Mediation. CADRE. Available at http://www.directionservice.org/cadre/
5. Franklin Dukes Instrument Example #1
6. Franklin Dukes Instrument Example #2
7. Franklin Dukes Instrument Example #3
8. Anonymously Supplied Instrument #1

Alan Foster
General Resources
- Excerpts from various practitioner interviews available at
  http://www.civilrightsmediation.org/
- Alternative Dispute Resolution Act of 1998
- Evaluation Summit. The Center for Conflict Resolution at Salisbury University.

Resources for Semi-structured snowball interview process

Survey Design