Embedding Food Defense in Your Food Safety Culture
November 2018

Food Defense and Culture

Food Defense

Protecting food from intentional adulteration by someone intending to cause harm (to the company or consumers)

Food Safety Modernization Act (FSMA)
Mitigation Strategies to Protect Against Intentional Adulteration
“IA Rule”
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Intentional Adulteration Examples

Needles in strawberries (Sept 2018)

Salad bar poisoning in 10 restaurants around The Dalles to impact election (1984)

Employees reporting metal findings in product to cause line shut down, early leave with pay (2018)

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Food Safety Culture

“How everyone (owners, manager, employees) thinks and acts in their daily job to make sure that the food they make or serve is safe”

* Food Standards Australia New Zealand
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Embedding Food Defense into Your Food Safety Culture

Instilling a common set of values and behaviors in everyone regarding protecting your product from intentional adulteration.

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Treatment of Visitors

Professional and Cautious
- Maintenance contractors
- Truck drivers
- Pest control technician
- Uniform laundry delivery
- Chemical sales
- Vending machine merchandiser
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Treatment of Visitors

- Escorted
- Government issued ID
- Logged in / out
- Visitor vest
- Unique colored hair net

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Partner with Local Law Enforcement

- Use of your conference room or training room
- Give access to your CCTV
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How seriously is security taken?

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Security of Chemicals

Locked or not?  Controlled access?

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Where Do You Maintain Limited Access?

- Sanitation chemical storage
- Maintenance chemical storage
- Laboratory
- Open product mixing vessels

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Do you let the driver
• remove the seal on inbound loads?
• secure the seal on outbound loads?

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Effective Handling of Disgruntled Employees
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Locker Access and Visibility?

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What Do You Allow Employees to Keep in Their Pockets?
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Designated Location for Employees to Take Product Home

Who is on Your Food Defense Team?

- Senior managers
- Middle managers
- Front line employees
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Ensure Employees Understand Penalties for Intentional Adulteration

20+ years in prison

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Food Defense Will NOT be Part of Your Culture if You Don’t Train Employees on

• Your expectations
• What’s at risk

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Questions