

TILTH ALLIANCE'S

EDIBLE PLANT SALE

**FRI-TUE
MAY 1 - 5**

WHAT TO EXPECT

TILTHALLIANCE.ORG · TILTHPLANTSALE.ORG



**TO KEEP SHOPPERS,
VOLUNTEERS AND
STAFF SAFE, PLEASE
STAY HOME IF YOU
ARE SICK OR HAVE
BEEN IN CONTACT WITH
SOMEONE WHO IS SICK.**

***ASK A FRIEND, FAMILY MEMBER OR NEIGHBOR WHO
YOU HAVEN'T BEEN IN CLOSE CONTACT WITH TO
PICK-UP YOUR ORDER!***

WAYS WE'LL BE STAYING SAFE:

We're operating a no-contact pick-up process. Everyone stays in their vehicle except to load their own plants, one vehicle at a time.

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All staff and volunteers will wash their hands regularly. We'll have handwashing and hand sanitizer stations to make this easy!

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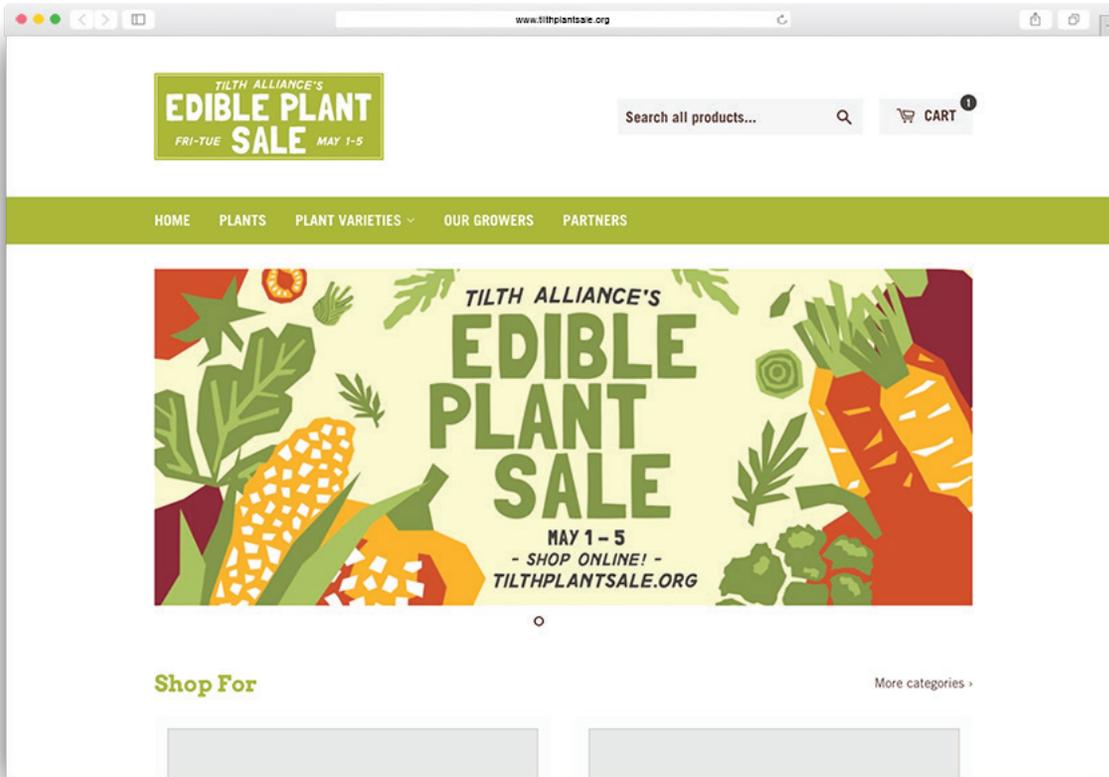
Staff and volunteers will be wearing face masks and clean garden gloves to avoid the spread of germs when touching plant pots and trays.

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Volunteer and staff shifts are being timed to minimize the number of people on the farm at any time, with ample space between individuals.

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All items and fixtures that will be touched often will be cleaned and sanitized frequently.



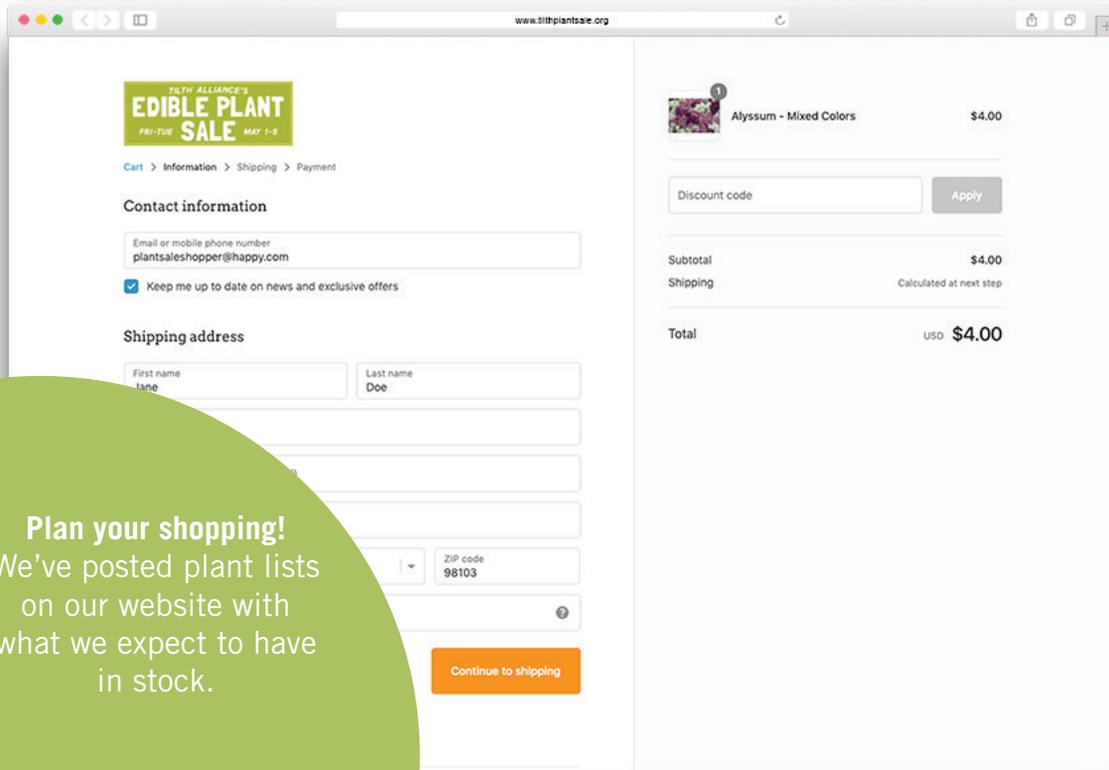
ORDERING YOUR PLANTS ONLINE

We have created an online storefront that will be available at www.tilthplantsale.org.

Early Bird Sale - Friday, May 1; noon-7 p.m. There will be an Early Bird Sale on Friday, May 1; noon-7 p.m. Shoppers who purchased a ticket will be emailed a password to access the online store during those hours. The Early Bird Sale is sold out — tickets were limited to 350 to manage order fulfillment capacity.

Main Sale - Fri., May 1-Tue., May 5 Immediately following the Early Bird Sale, the online store will be made available to the general public. This will happen on Friday, May 1; 7 p.m. At this time, all are invited to shop for their plants. Everything will be organized by crop types and varieties. We encourage shoppers to be mindful of their order size and avoid “hoarding” plants.

Scheduling Pick-Up at the Farm At checkout, you will be prompted to select a day and time for pick-up at Rainier Beach Urban Farm & Wetlands from a range of options, Sat.-Tue., May 2-5; noon-7 p.m. Scroll to the next page to see what pick-up will look like.



Plan your shopping! We've posted plant lists on our website with what we expect to have in stock.

Rainier Beach Urban Farm & Wetlands

5513 S Cloverdale St
Seattle, WA 98118



PICKING UP YOUR EDIBLE PLANT SALE ORDER

All orders will be made online at tilthplantsale.org — we will not be creating new orders at the farm. When you check out, you'll choose a time for pick-up. At your chosen time, you'll follow these steps to collect your plants.

- 1** Pull into the farm from S Cloverdale St. A volunteer will stop you and ask for your order number and last name — please have both ready to display and easily visible from a distance. They'll radio our Pick-Up Team, who will ready your order. When told, proceed to step two.
- 2** Proceed to the Pick-Up Area (left lane). We'll have your plants set nearby. You will get out of your car and load them into your vehicle. Volunteers will be available if assistance is needed.
- \$** If you need to pay for your order, you will be directed to our Payment Station (right lane).
- 3** Once you've collected your order and completed any payments, please exit the farm via S Cloverdale St.

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tilth
ALLIANCE
WHERE GOOD FOOD GROWS



FREQUENTLY ASKED QUESTIONS

I'M A MEMBER. DO I GET TO SHOP THE EARLY BIRD SALE?

No, only shoppers who purchased a ticket to the Early Bird Sale will receive the password for the online storefront on Friday afternoon. Members will receive a \$5 coupon — the equivalent of a free plant.

HOW WILL I KNOW WHEN MY ORDER IS READY?

We'll provide you with possible pick-up times in the online store. You'll select one of these pick-up times before checking out, and we'll have your order ready when you arrive. If for some reason we're unable to fulfill your order in time, we will contact you.

HOW DO I KNOW WHICH ORDER IS MINE AT PICK-UP?

Each order will have been packed and organized with your order summary, including your order number and last name, on a table in the Pick-Up Area when you arrive. Volunteers on-site will help you locate your order.

WHAT IF I CAN'T MAKE MY SCHEDULED PICK-UP?

If you find you can no longer arrive at the time you scheduled to pick-up your plants, please contact us at events@tilthalliance.org. We will schedule you a new time, likely at a later date than your original pick-up time.

CAN A NEIGHBOR OR FRIEND PICK-UP MY ORDER?

Yes, you can send someone in your place to pick-up your order. Make sure they are prepared and ready to display the order number and last name associated with your order.

WHAT PAYMENT METHODS WILL BE ACCEPTED?

The online store will accept all the usual credit/debit options. We strongly discourage paying for your order with cash. Acknowledging that cash may be the only payment option available for some, we will still accept cash as a payment method. **To reduce person-to-person contact, full payment is due at pickup and no change will be given.**

CAN I PAY WITH EBT?

Yes. At checkout, you will select EBT as your payment method and select your pick-up time. When you arrive to pick-up your plants, you will be directed to the Payment Station and complete your payment there.

WILL THERE BE OTHER GARDENING SUPPLIES AVAILABLE TO PURCHASE?

Yes. Tilth Alliance's books, including the *Maritime Northwest Garden Guide* and *Your Farm in the City*, will be available plus cloche kits, floating row cover, Tilth Alliance tote bags and water bottles. Cedar Grove certified organic soil and compost will be available, too.

CAN I CHANGE MY ORDER WHEN I GET TO THE FARM?

No. In order to ensure smooth pick-up and accurate inventory, you will not be permitted to swap plants during pick-up. We make every effort to ensure healthy plants are included. If you have concerns about your order, please email us after you receive your plants: events@tilthalliance.org.



**WE'RE STRIVING TO MAKE THE
EVENT AS ACCESSIBLE, SAFE
AND ENJOYABLE AS POSSIBLE.**

**WE APPRECIATE YOUR SUPPORT
AND FLEXIBILITY.**

- HAPPY GARDENING! -

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STILL HAVE QUESTIONS?

Contact us: events@tilthalliance.org

HAVE PLANT CARE QUESTIONS?

Contact the Garden Hotline: help@gardenhotline.org

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