**FIDS: FRIEND ID’S**

Friend IDs are accounts created that allow you to access IT services at the Everett University Center.

These services include WiFi, access to computer labs, and printing. The FIDs are based off of your university-provided email.

You will receive an email from WSU with your Temporary Access Network Key (T.A.N.K.) to set-up your account and create a password.

**Wireless Internet**

All EUC students have access to WIFI on the "Everett University Center" wireless. Your FID will be needed to access this WIFI.

You may use the WSU Guest account as well but you will not have as much bandwidth available as with the EUC wireless.

**Password Reset**

Please remember that your FID password may be different than your university provided account.

If you need to reset your password, please visit reset.wsu.edu.

**Printing**

We use a program called PaperCut to manage printing at the EUC. There are six printers located around the building that will allow you to print. You should receive an email with your PIN that will give you the ability to print.

For more information or to find your PaperCut PIN, please visit, printing.everett.wsu.edu

**IT Helpdesk**

While we make every effort to have someone available, there are times that the IT Helpdesk will not be manned.

Contact Information
Phone: 425-405-1592
Email: everett.it@wsu.edu