

## **Advising Consultant Group (ACG)**

Meeting 2/14/2022

**Attended: Alecia Hoene, Crystal Orr, Morann Johnson, Kelsey Meyer, Angie Hammond, Anna Chow, Stacey Smith-Colon, Dominique Fagaautau, Chanelle Denman, Michael Pham, Ruth Ryan, Jeremy Lessmann, Chrisi Kincaid, Sam Gizerian, Tami Vik, Tiffany Prizzi, LeAnn Tibbals, Terese King, Erin Leverman, Ali Bretthauer, Tom Sanford, Laura Welch, Vic Rodriguez.**

- UAAEC Update:
  - RO updates: Are 'I' grades being used for students more. Communication for advisors on where the agreement forms are and how they are being used for 'I' grades. More to come.
  - Notifications for intercampus enrollments/change of campus/special enrollment for advisors. Will be discussing at the advising forum.
  - Second week of enrollment protocol-possibly looking into faculty education on procedures.
  - Tri cities is aligning with the other campuses to implement semester enrollments for classes (streamlined with what other campuses currently have implemented).
  - Reinstatement -81% of deficient students applied for reinstatement this term.
  - Advisor feedback- Top 3 most important topics to focus on are streamlining enrollment processes, evaluating advising caseloads, and developing an effective communication plan.
- Feedback from students regarding COVID safety on campus:

Spokane Campus currently has options for Zoom advising as well as in person advising. Some students are feeling frustrated that this is not an option all the time. (Zoom classes/advising). Students feel unheard. Other campuses have used the language from the Dean of Students regarding the intent of in person learning to explain to students. There is a big difference with a course that has a pivot for online learning if needed, and a complete online course. These are structured and set up very differently. There is a teaching and learning aspect and a health and safety aspect to this concern. Conversations with students are important in finding what the student needs/asking

them why they are asking for flexibility. Some students may need reeducated on policy, procedures, boundaries, expectations when all they know is Covid procedures in their college education. When lectures are being recorded and some are not doing that, this can confuse students.

- Possibility of required cross-training of student services on campus:

Spokane campus currently feels they are missing some information on campus resources. Campus specific resources/assistance would be very helpful. Or training advisors int these areas. In MyWSU currently when a Spokane student goes to the assistance tile, it brings up Pullman assistance options. Advisors being trained in mental health would be extremely helpful. Can ALP help meet that need?

This is a resource to check out: <https://cougarsuccess.wsu.edu/campus-specific-resources/>,

EARS (Early Academic Referrals) <https://provost.wsu.edu/procedures/academic-referral/>

<https://www.handbook.wsu.edu/resources/campus-resources-and-support/>

Mental Health First Aid Opportunities: <https://cougarhealth.wsu.edu/mental-health-promotion/mental-health-trainings/>

Advisors would like an update on the student cares network referrals and how to follow up with the student.

A page for resources and referrals and timelines might be helpful too for advisors.

- New Cougar Orientation- inquiries and concerns about moving to in-person advising; update for advisors regarding the current vision of summer in-person advising:

ASCC takes the lead on advising day for New Cougar Orientation. Will look similar to what we have done in the past. Looking for more space currently and a more electronic check in process. Most programs will be in person (advising/registration) except for Hawaii and La Bienvenida.

- DEI sub-group update:

Invitations went out for a 3-part workshop. Open to all advising staff. Let Morann know if you have questions. More to come at the advising forum.

- Start thinking about nominees for ACG co-chair for 2022-2023:  
Our team will be asking for nominations at the March ACG meeting. Stacey will move to chair in June, we will need a new co-chair.
- Advising Updates:
  - New rep from CAHNRS for ACG-Alecia Hoene.
  - How are students informed of the Equitable advising model? This is for the Pullman Campus only. Currently there are no notifications. If you want to let your student know they are on this list, there is an OBIEE report. It's been advertised by the advisor in the past.
  - Should this be posted somewhere? This has been advertised in the past program by program. Students will not get an advising hold. Students switching from another program will not show up automatically.

ALP- Spring advising forum on Monday 12/21/22.

CHEM- SURCA abstract deadline coming up.

ASCC-Application for former students returning is March 1<sup>st</sup>.

ATLAS-I-grad has re-branded. <https://cmm.wsu.edu/>

Transfer Center: Continuing appointments with prospective students Mondays through Thursdays 4-5 pm. Starting individual 1:1 appointments on Fridays as spring quarter registration starts for CCs.

- Next meeting dates (in CUE 518 and via Zoom)- March 14<sup>th</sup>, April 11<sup>th</sup>, May 16<sup>th</sup>