

Medical Education iPad User Agreement

You are receiving a required equipment package including an Apple iPad Pro, Pencil and Keyboard Case for use during your medical education at the Elson S. Floyd College of Medicine (ESFCOM). This device is owned by Washington State University and will be managed by the ESFCOM Information Technology (IT) department while you are enrolled in school. Upon graduation, we will remove the device from our Mobile Device Management (MDM) system and it will become your device.

Terms of Use

ESFCOM grants to you the right to use this ESFCOM-issued iPad pursuant to the terms of this User Agreement. This iPad should be used primarily for educational purposes. However, it is acceptable for you to use it for non-educational purposes as long as the non-educational purposes do not interfere with the educational purposes. For example, you shall not use the capacity of the iPad to run a personal business.

Upon the entrustment of the equipment into your care, you assume the responsibility for and liability of the equipment.

In the event the student ceases to be a full-time and matriculated student at ESFCOM for any reason whatsoever, student shall within ten days of the termination of her/his status as a full-time student, return all of the equipment in clean, good, working order to ESFCOM IT. If student fails to return all equipment, in clean, good, working order, to ESFCOM within the above referenced ten-day period, student will be considered in default of these terms of use.

When a student is in default of these terms, they will be charged for loss of the equipment at a rate of 25% of the total value per year. The equipment is valued at \$1139.08. If a student were to leave in year 1 and not return the equipment, they will owe 90% of the total value of the equipment or \$1025.18. Each year thereafter, students are obligated to repay the total amount at 25% per year or Year 2 \$768.88, Year 3 \$576.66 and Year 4 \$432.50. The money owed due to non-return would be handled through the regular student account processes.

Backup Requirements

The student may store documents or other files on the iPad, and the student is responsible for making backup copies of such documents or other files. In the event of loss of such documents or other files, ESFCOM's responsibility is limited to reloading medical education related software on the equipment.

On / Off Campus Access

The iPad is equipped with a wireless connection that allows the user to access the Internet on campus and off campus. Users may connect the iPad to the Internet from locations other than campus, such as through an Internet service provider (ISP) at your home. Users must comply with all University policies, particularly computer and internet guidelines, when using the iPad on or off campus.

Care of Equipment

AppleCare+ (detailed below) has been purchased for the iPad Pro, however, ESFCOM makes no warranty, expressed or implied, as to the equipment subject to the terms of use. The student assumes the responsibility for the condition of the equipment.

The student must notify ESFCOM IT immediately if there is any theft or accidental damage. Accidental damage includes, but is not limited to: broken casings, cracked or blemished screens, spill damage, damage caused by drops or falls, and fire damage.

Damage to equipment due to gross negligence or willful misconduct are not covered by warranty or insurance. If damage is attributed to either of these causes, the student will be held responsible for all charges related to the repair or replacement of the equipment.

Technical Support

The equipment is managed by ESFCOM while you are enrolled as a student. You should contact 509-358-7723 or medicine.it@wsu.edu for technical support. Extended hours are available on the IT slack channel: <https://wsu-medicine.slack.com/>.

Clinical campus locations offer some in person support (insert clinical campus help desk contact here).

AppleCare+

The student is responsible for the care and maintenance of the equipment. An AppleCare+ plan has been purchased for your iPad and the student is responsible to taking the equipment to the Apple Store for support and any costs incurred during the support process.

Every iPad comes with one year of hardware repair coverage through its limited warranty and up to 90 days of complimentary support. AppleCare+ for iPad extends your coverage to two years from the original purchase date of your iPad and adds up to two incidents of accidental damage coverage, each subject to a \$49 service fee plus applicable tax.¹ In addition, you'll get 24/7 priority access to Apple experts via chat or phone.

<https://www.apple.com/support/products/ipad.html>

The Apple Pencil is warranted for the full 2 years that AppleCare+ policy is in place however as a standard Apple Care coverage meaning there is no damage replacement. It is a standard warranty against manufacturing defects. They will not replace a Pencil that you damage.

Loss, Theft, or Replacement

The student assumes all risks of loss or theft of the equipment and agrees to return it to the ESFCOM in the condition received with the exception of normal wear and tear. In the event that a replacement iPad is needed by the student, it must be bought from the University at full cost to insure that the iPad can be managed by the ESFCOM MDM. Students can replace their

keyboard case or pencil as needed.

Privacy

You should have no expectation of privacy in the iPad or its contents. Confidential information should not be stored on the iPad. Confidential information includes but is not limited to Social Security Numbers, credit card numbers, financial / banking information, and health records. It is recommended that you protect all information and data stored on the issued iPad with a passcode or fingerprint.

Related Policies

In connection with your use of this equipment, you must comply with all of Washington State University's policies and procedures, including but not limited to policies pertaining to information technology. Failure to follow WSU policies in connection with your use of the equipment will result in a termination of this User Agreement and a recall of the equipment.

- Copyright: <https://ucomm.wsu.edu/copyright/>
- Electronic Communication Policy:
http://public.wsu.edu/~forms/HTML/EPM/EP4_Electronic_Communication_Policy.htm
- FERPA: <https://www2.ed.gov/policy/gen/guid/fpco/ferpa/index.html>
- HIPAA: <http://www.hipaa.com/>

Failing to comply with the terms of this User Agreement will result in the termination of the User Agreement and a recall of the ESFCOM issued iPad. I have read and understand this User Agreement.