WSU/Walla Walla County 4-H Program Conflict Management Policy

The State 4-H Program Leader and the County Commissioners who oversee the county 4-H program would like to provide all 4-H members, volunteers and staff the opportunity to handle all issues internally, in an effort to promote growth and build stronger, more cohesive units within the county.

However, if issues are illegal or involve discrimination, *they should be reported directly to* the County Extension Director, who will contact the State 4-H Program Leader or County Commissioners for clarification of County or Washington State University policies. The State 4-H Coordinator, WSU Youth and Family Program Director, and the County Commissioners will be kept apprised of all legal issues.

- When a member or parent has a complaint the first step should be to inform the 4-H Club Leader. If the issue concerns the 4-H Leader and their treatment of a child, it may be addressed directly with the 4-H Program Coordinator or the County Extension Director.
- 2. The 4-H Club Leader should try to resolve club issues to the best of their ability by following 4-H policy. If the 4-H Leader cannot resolve the issue, it should be reported in writing to the 4-H Program Coordinator or County Extension Director.
- 3. The County Extension Director can help mediate groups if necessary. 4-H Policy will be adhered to in all mediation. Mediated resolutions will be final.
- 4. If the County Extension Director cannot resolve the problem, the Director will refer the issue to the State 4-H Coordinator.

It is further recommended that each county inform all members, leaders and volunteers about this policy at the beginning of the 4-H year or whenever they become affiliated with the program.

Contact the WSU/Walla Walla County 4-H Program at 328 W Poplar Walla Walla or call 509-524-2685 for more information.